



# CERTIFICATE



## Management System as per ISO/IEC 20000-1: 2018

In accordance with TÜV AUSTRIA procedures, it is hereby certified that

### MINISTRY OF NATIONAL GUARD – HEALTH AFFAIRS CORPORATE IT INFRASTRUCTURE, INFORMATION TECHNOLOGY DEPARTMENT

Floor No. 1, Corporate It Infrastructure, Information Technology Department,  
Kfh Building, Kashmalaan, King Abdulaziz Medical City,  
Ministry Of National Guard, Po Box 22490  
RIYADH 11426, KINGDOM OF SAUDI ARABIA

Applies an IT Service Management System in line with the above Standard for the  
following Scope

**THE IT SERVICE MANAGEMENT SYSTEM OF MINISTRY OF NATIONAL GUARD - HEALTH AFFAIRS  
SUPPORT THE PROVISION OF THE MANAGEMENT OF INTERNET, EMAIL, FILE SHARING AND  
REMOTE ACCESS (VPN) SERVICES PROVIDED FROM CORPORATE IT INFRASTRUCTURE,  
INFORMATION TECHNOLOGY DEPARTMENT AT RIYADH, KINGDOM OF SAUDI ARABIA IN  
ACCORDANCE WITH SERVICE CATALOGUE.**

Certificate Registration No.: 20000240011265

Valid until: 2027-06-03

Maria Agapitou  
Head of Management Systems & Products Certification Division

Certification Body  
at TÜV AUSTRIA

Athens, 2024-06-04

This certification was conducted in accordance with TÜV AUSTRIA auditing and certification  
procedures and is subject to regular surveillance audits.

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Headquarters in Athens bear the responsibility of the Certification decision