



وزارة الحرس الوطني - الشؤون الصحية

MINISTRY OF NATIONAL GUARD HEALTH AFFAIRS

MNGHA

Eligibility

User Guide



Content:

- Service description
- Service Usage
- Eligibility Request Steps
- Eligibility Request Inquiry

Service description

A service that allows to submit the patients requests for medical treatment to Eligibility department which ensures, Sending the request to the correct department based on the workflow, Tracking the patients New requests in efficient way, Organizing requests, Sharing documents, Searching based on the metadata of the request, Generating Reports, Receiving updates about the request through SMS Or E-mail.

Service Usage

To access the service click [Here](#).

Eligibility Request Steps

1. E-Services
2. Patients
3. Eligibility
4. Start the Service
5. Go to Service
6. Sign in to Nafath App
7. Go to “New Treatment Request.”
8. Select the hospital, then choose the marital status, and enter the mobile number and a relative’s name for the patient.
9. Enter the address, select the city, neighborhood, and required specialty, then enter the email address and any additional notes.
10. Attach the required files.
11. Click “Submit Request.”

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Home > E-Services

E-Services

Select service:

All

Patients

Employees

Verification

Governmental

Vendors

Careers

Mobile App

Website

Eligibility

Eligibility

A service that allows to submit the patients requests for medical treatment to Eligibility department which ensures, Sending the request to the corre...

Patient

Service Details

Eligibility Review

This service displays all types of eligibility for treatment available to the patient registered at one of the Ministry of National Guard Health Affai...

Patient

Service Details

Medical Eligibility and Coordination Status Inquiry-MNGHA

This service displays all types of eligibility for treatment available to the patient registered at one of the Ministry of National Guard Health Affai...

Patient

Service Details

Service Level Agreement(SLA)

[Home](#) > [E-Services](#) > [Service Details](#)

Eligibility

4

[Start the service](#)

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[Service Level Agreement](#)[Steps](#) [Eligibility](#) [Required Documents](#)

- Visit MNGHA Website
- From main menu select E-Services then click on Patients services
- Choose Eligibility
- click on The Applicant himself (SSO).
- You will be transferred to Nafath
- Login
- After completing filling out the required data, click Log in, you will be transfer to MNGHA Service , click on Patient serves, chose Eligibility
- If you want to submit a new application click enter
- Fill out the required data.
- upload the required files.
- click on submit

 **Citizen**
Target audience **Arabic and English**
Service language **3 Working Days**
Service duration **MNGHA Portal**
Service channels **Free**
Service cost

FAQ

[FAQ](#) **Service release date:**
2/28/2018[User Manual](#)



Home › E-Services › MNGHA Medical Eligibility

MNGHA Medical Eligibility

The Applicant himself (SSO)

5

[Go to service](#)



Comments

Looking forward to receive your feedback and inquiries about the current page.

[Add a comment](#)

Dear Electronic Services in Ministry of National Guard Health Affairs user, welcome to National Single Sign-On

6 Nafath App

National/Iqama ID

→ Login

To download nafath app



Please introduce your National/Iqama ID,
then click 'Login'.

Username and Password



الخدمات الإلكترونية / أهلية العلاج

متابعة طلب علاج

دخول

طلب علاج جديد

7

دخول

- أن يكون مقدم الطلب سعودي الجنسية.
- أن يكون غير منوم في أي مستشفى آخر في حال تقديم الطلب.
- تقرير طبي مفصل باللغة الإنجليزية ومطبوع بالحاسب الآلي على أن لا يزيد تاريخه عن ستة (6) أشهر.
- تقارير حديثة لأي عينات أو أشعات إن وجد.
- أن لا يكون هناك طلب مسبق لنفس **التخصص** خلال آخر ستة (6) أشهر.

رقم الهوية

تاريخ الميلاد

العلاقة

بحث

الأسم

تاريخ الميلاد

رقم الهوية

الجنس

الجنسية

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* المستشفى

* الحالة الإجتماعية

* رقم الجوال

* رقم جوال آخر

* رقم الجوال القريب

* إسم قريب المريض

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<p>العنوان</p> <p>ادخل العنوان</p>	<p>المدينة</p> <p>اختر للمدينة</p>
<p>الحي</p> <p>ادخل الحي</p>	<p>* التخصص المطلوب</p> <p>اختر التخصص المطلوب</p>
<p>البريد الالكتروني</p> <p>لإضافة أكثر من ايميل تُفصل بعلامة (;)</p>	<p>ملاحظات إضافية</p> <p>ادخل ملاحظات إضافية</p>

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المرفقات

Maximum file size allowed is 2MB
supported file formats include .jpg, .png, and .pdf

تصفح لللفات

للمستندات المطلوبة *

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أرسل الطلب

Eligibility Request Inquiry

1. E-Services
2. Patients
3. Eligibility
4. Start the Service
5. Go to Service
6. Sign in to Nafath App
7. Go to “Request Treatment Inquiry”

1

[Home](#) > [E-Services](#)

E-Services

Select service:

- All
- Patients**
- Employees
- Verification
- Governmental
- Vendors
- Careers
- Mobile App
- Website

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[Service Details](#)

[Service Level Agreement\(SLA\)](#)

[Home](#) > [E-Services](#) > [Service Details](#)

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دخول

طلب علاج جديد

دخول

* رقم الهوية

* تاريخ الميلاد

بحث

الحالة	التاريخ	المنطقة	الاسم	الرقم المرجعي
قبول ✓	29/10/2024	الرياض		
قيد الإنتظار ⌚	29/10/2024	الرياض		
مرفوض ❌	29/10/2024	الرياض		