



وزارة الحرس الوطني - الشؤون الصحية

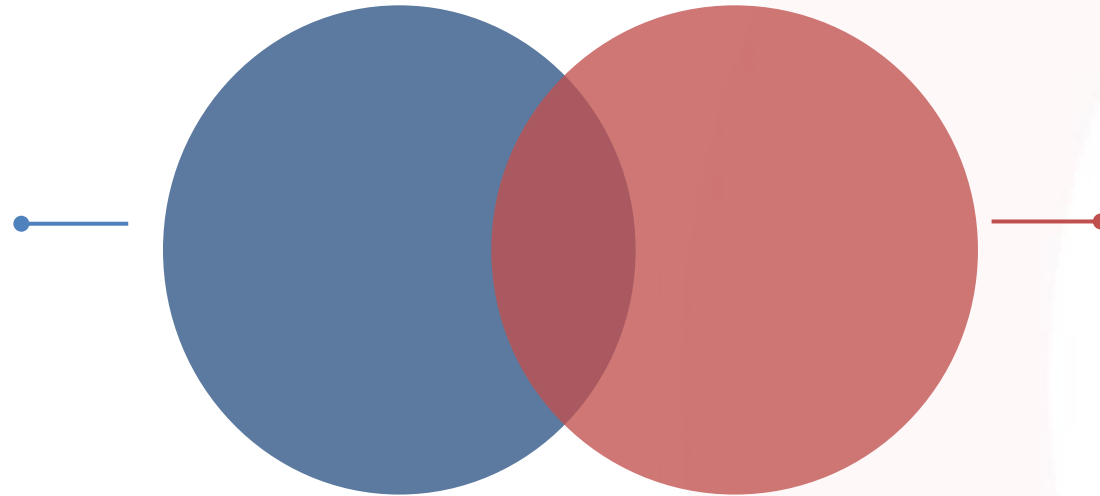
MINISTRY OF NATIONAL GUARD HEALTH AFFAIRS

**MNGHA**

# **Results of website survey to develop and improve the MNGHA website**

## Expected effect

Identifying beneficiaries' satisfaction will have positive impacts on the enhancing of the website and the services provided to them and will help to better understanding beneficiaries' opinions and expectations, which will enable us to do the required enhancement and development.

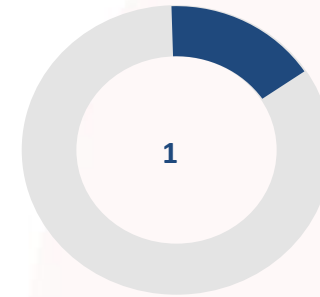


## The Target

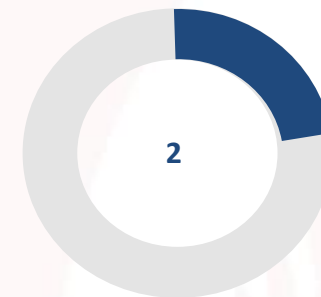
The co-initiative aims to measure beneficiaries' satisfaction with the external website in order to enhance and improve the website and services by sharing their opinions and advice of general beneficiaries from community members

# Results

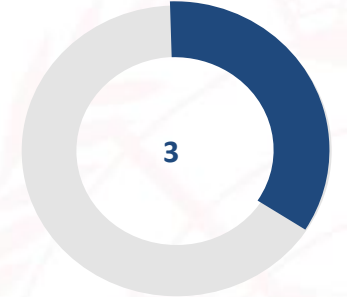
**In our continuous pursuit of providing a distinguished user experience, we will consider all survey results and work to enhance and develop the MINGHA website and published services.**



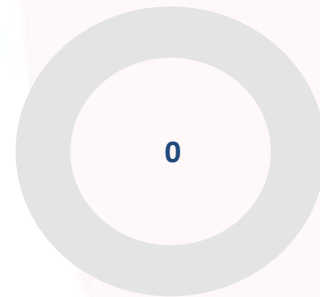
Neither



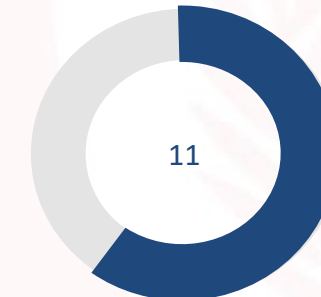
Satisfied



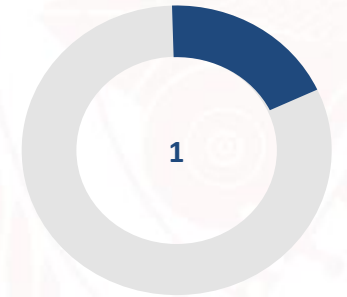
Very Satisfied



Unsatisfied



No Answer



Very Unsatisfied

Total:18

# Results and Impact

**MNGHA is working on improving and developing the website, with an emphasis on meeting the needs of all segments of society, these efforts include:**

- **The MNGHA's portal is designed in several colors to take account of the ease of browsing for visitors with special needs (people with a problem of looking and seeing colors) by pressing the appropriate color for the display.**
- **Provide several sizes of text:**
- **The MNGHA's portal is designed to allow visitors to change the font size to make it easier to read the texts available in the portal for persons with special needs (persons with disabilities) by choosing the appropriate size of the text.**
- **Automated reader:**
- **Visitors to the MNGHA's online portal with special needs "vulnerable" can listen to texts through the automated reader service available within the portal by pressing "Listen" to be listened to.**

# Initiative

To access the initiative develop and improve the MNGHA website [click here](#)



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## Develop And Improve MNGHA Website

The initiative aims to develop the MNGHA website, improve the content and receiving creative initiatives and ideas that drive further development and improvement on the website services and contribute to the best user experience.

● **Finished**

**16-01-2024**  
Start date

**16-02-2024**  
End date

**joint development**  
Initiative Type

**All beneficiaries**  
Beneficiaries

Results and Decisions

**Thank you**

