



وزارة الحرس الوطني - الشؤون الصحية

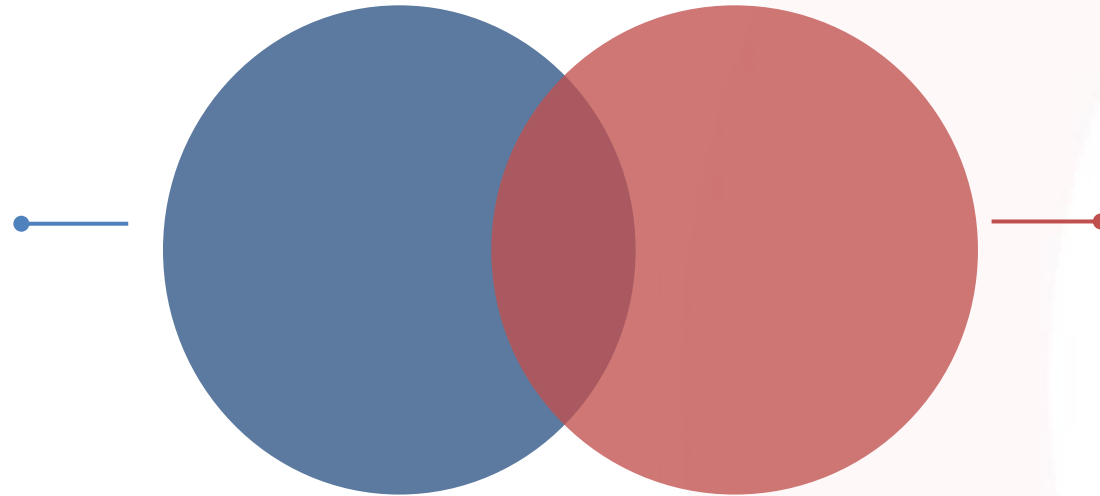
MINISTRY OF NATIONAL GUARD HEALTH AFFAIRS

MNGHA

Development and improvement of Find Location Service

Expected effect

Identifying beneficiaries' satisfaction will have positive impacts on the enhancing of the Find a Location service and will help to better understanding beneficiaries' opinions and expectations, which will enable us to do the required enhancement and development.

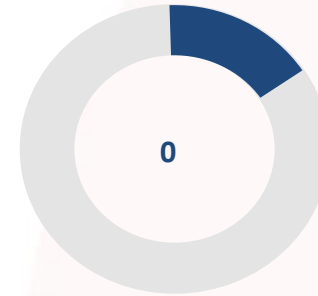


The Target

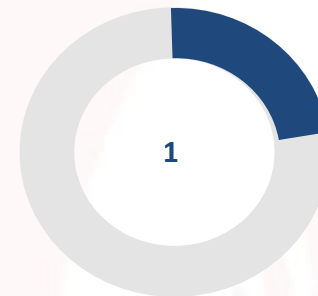
The co-initiative aims to improve Find a Location service and receiving creative initiatives and ideas that drive further development and improvement of the services and contribute to the best user experience. by sharing their opinions and advice of general beneficiaries from community members

Results

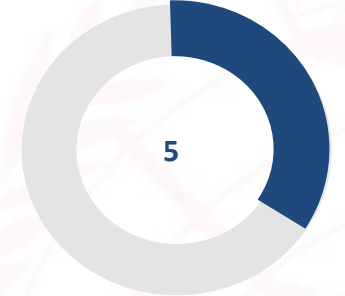
In our continuous pursuit of providing a distinguished user experience, we will consider all survey results and work to enhance and develop Find Location Service



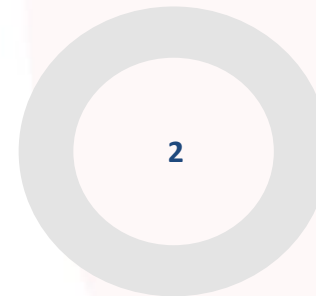
Neither



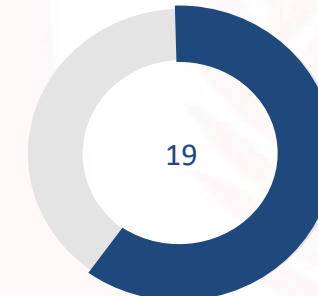
Satisfied



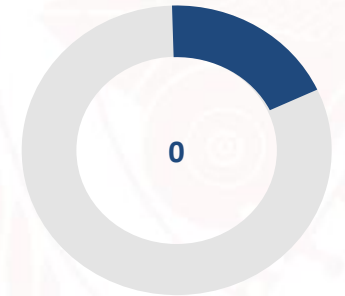
Very Satisfied



Unsatisfied



No Answer



Very Unsatisfied

Total:27

Results and impact

Based on the results of the initiative to develop and improve Find Location Service, the user experience has been enhanced through improvements to the graphical interfaces in a mobile-friendly manner, as well as the addition of information on how to use the service and clarification of the requirements to facilitate user interaction with the service.

To Access the service [Click Here](#)

Home > E-Services > Service Details

Find a Location

Start the service

The service providing search engine for MNGHA clinics locations and contact information to facilitate visitors to reach out MNGHA clinics.

[Service Level Agreement](#)

Steps Eligibility Required Documents

- Visit MNGHA Website
- From main menu select E-Services then click on Find a Location
- Get a list of clinic names with details. There are search keys by name, hospital or medical city, and region for each clinic

Citizen, Private sector

Target audience

Arabic and English

Service language

Immediately

Service duration

MNGHA Portal

Service channels

Free

Service cost

FAQ

[FAQ](#)

Service release date:

2/11/2021

User Manual

Service Evaluation



Home > Find a Location

Find a Location

Select City ▾

Select Building ▾

Type Clinic Name



Clinic 101 Ob/Gyn Clinic

Floor: 1

+966-11-8011111 Ext: 18151, 18152

Riyadh King Abdulaziz Medical City

[View Location](#)



Clinic 102 Ob/Gyn Clinic

Floor: 1

+966-11-8011111 Ext: 17121, 17122

Riyadh King Abdulaziz Medical City

[View Location](#)



Clinic 103 Psychiatry and Psychology

Floor: 1

+966-11-8011111 Ext: 17132, 17131

Riyadh King Abdulaziz Medical City

[View Location](#)



Clinic 104 Employee Health Clinic

Floor: 1

+966-11-8011111 Ext: 17142, 17141

Riyadh King Abdulaziz Medical City

[View Location](#)



Clinic 201 ENT, Audiology Clinic

Floor: 2

+966-11-8011111 Ext: 17153, 17152

Riyadh King Abdulaziz Medical City

[View Location](#)



Clinic 202 Anesthesia Clinic

Floor: 2

+966-11-8011111 Ext: 18239

Riyadh King Abdulaziz Medical City

[View Location](#)

Initiative

To access Find Location Service initiative [Click Here.](#)

E-Participation > co-development > Development and improvement of Find Location Service

Development and improvement of Find Location Service

The initiative aims to provide opportunities for development and enrichment of Find Location service through the participation of all members of society with opinions and advice.

- Finished
- 01-11-2024
Start date
- 01-12-2024
End date
- joint development
Initiative Type
- All beneficiaries
Beneficiaries

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