



Kingdom of Saudi Arabia
Ministry of National Guard
Health Affairs

Planning for the Future



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MERS CoV OUTBREAK

Root Cause

WHO

- Overcrowding
- Boarding
- Delayed identification
- Poor IC Practices



Objective

- **Internal Communication**
- **Patient Flow**
- **Successful Patients Outcome**
- **Organizational Transformation/Modernization**
- **Partnership/Advice**



Patient Flow

- Inpatient Wards
- ER
- Input



Bed Management Department

- Inpatient Services
- Admission
- Medical Coordination



Reporting to Medical Services

Functions

Flow

Bed Management Department Board

- Deputy Chairmen, Quality Patient Safety
- Nursing
- Patient Relations
- Medical Imaging

Each has a Role to play



Availability of Beds

Interlinked

Bedside Management of Beds



Patient Flow

1. Bedside Clinical Practice - Key / Basic

- Admission Management Plan
- Attending Notes
- Daily Rounds
- Consultation

2. Enhance Resources for Clinical Teams



Performance / Productivity



Successful Patient Outcome

Elements



Transformation / Modernization Program

- **I C**
- **Patient Flow**
- **Access to Care**
 - **ACC**
 - **ER**
- **Nursing Practice**
- **Operation**



Integration



Departmental Input

Departmental Initiatives



Training / Education



THANK YOU