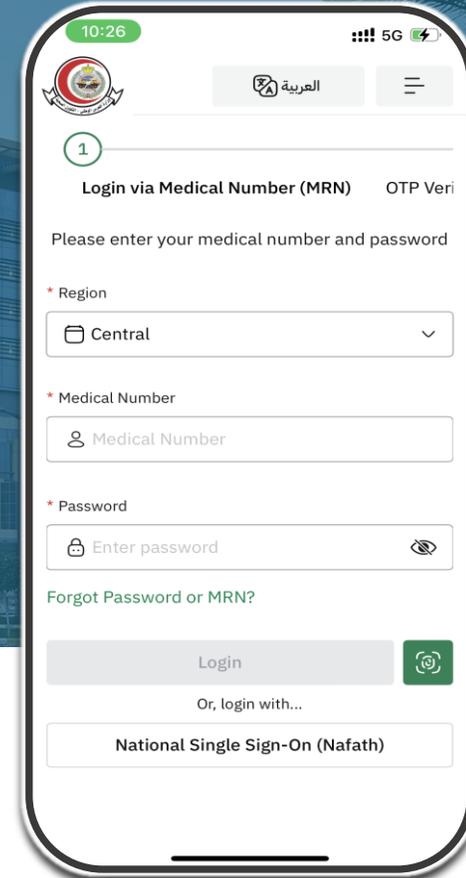




الشؤون الصحية - وزارة الحرس الوطني
Ministry of National Guard Health Affairs

MNGHA



Malafi

User Guide



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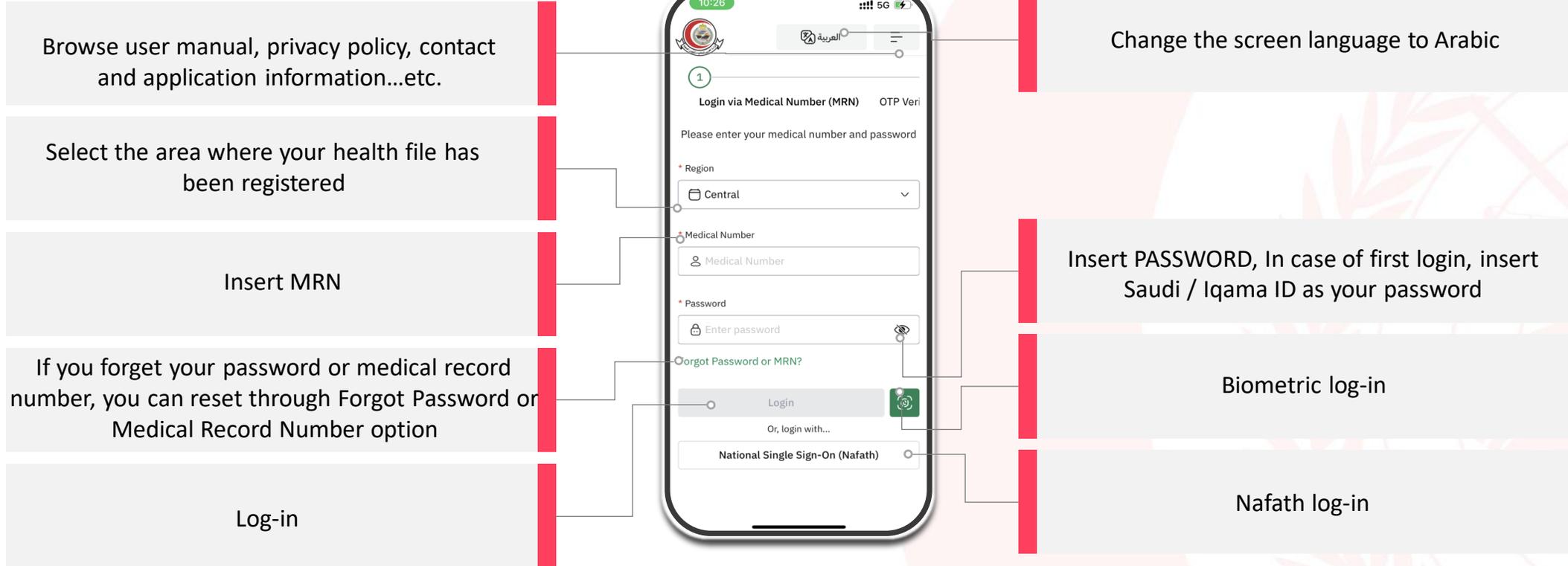
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1. Sign in



1.1 Sign in

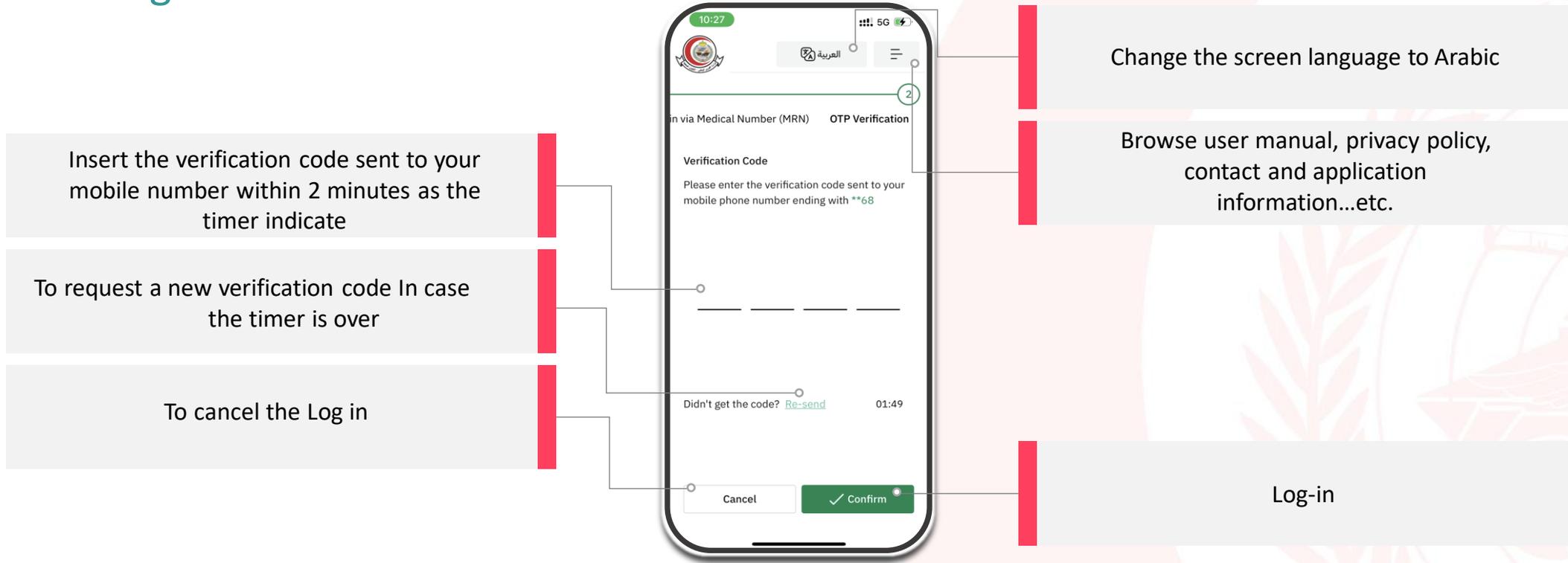


Note:

- In case of an available new update, the user shall be notified through a pop-up message.
- It's highly recommended to install all updates before using the Application.
- For the desktop version, it is advised to use Google Chrome browser.

1. Sign in

1.2 User Sign-in Verification



Note:

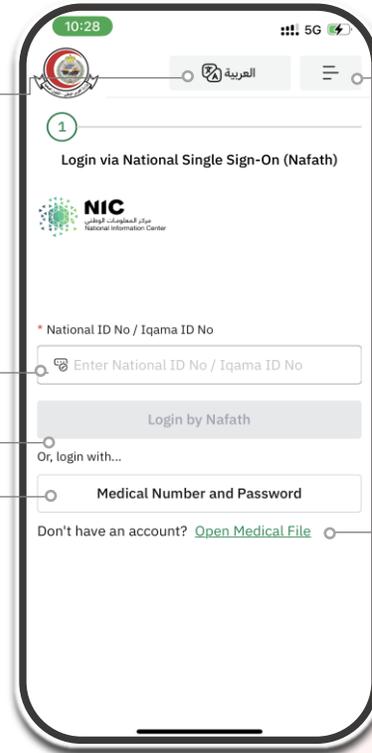
- The verification code will be sent to your previously registered mobile number in the Hospital Information System.
- If you don't receive a text message with the verification code, make sure to add your mobile number in the Patient Services Department.

1. Sign in

1.3 Nafath Sign in



- Change the screen language to Arabic
- Insert Saudi / Iqama ID
- Nafath log-in
- Medical number and password log-in

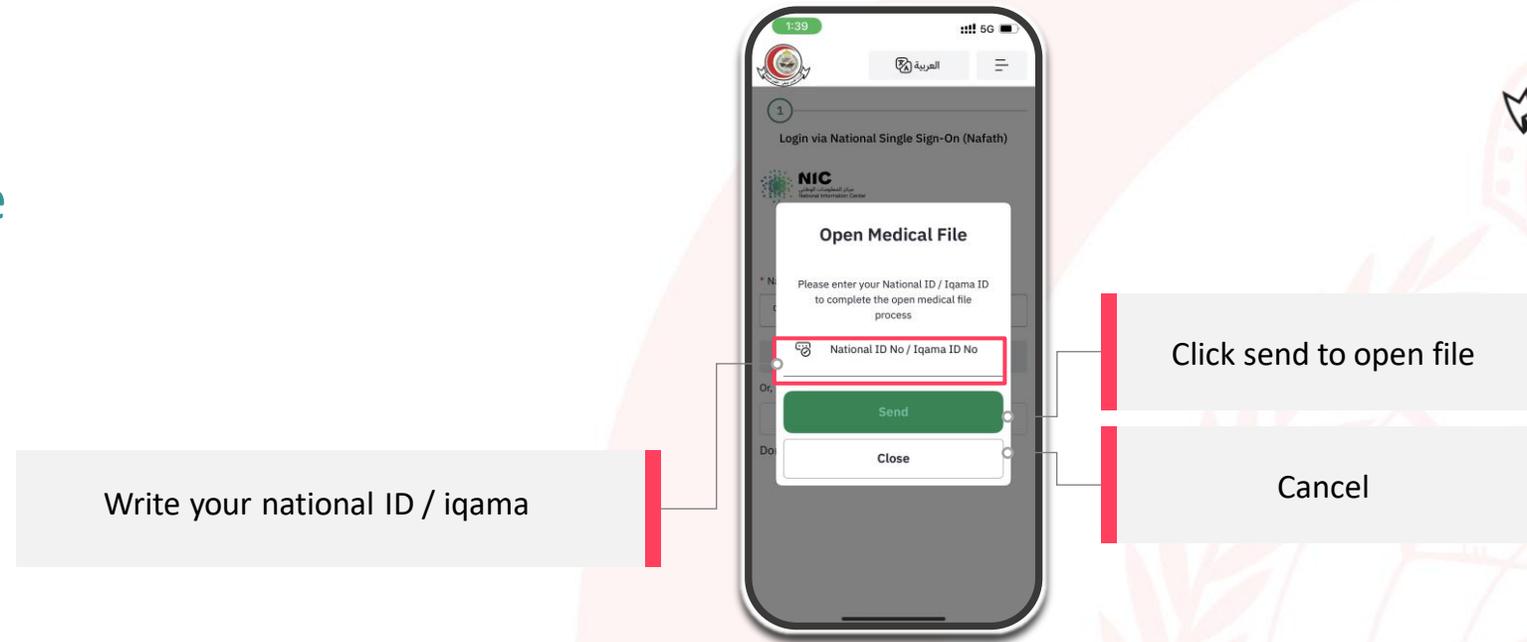


Browse user manual, privacy policy, contact and application information...etc.

Open new medical file

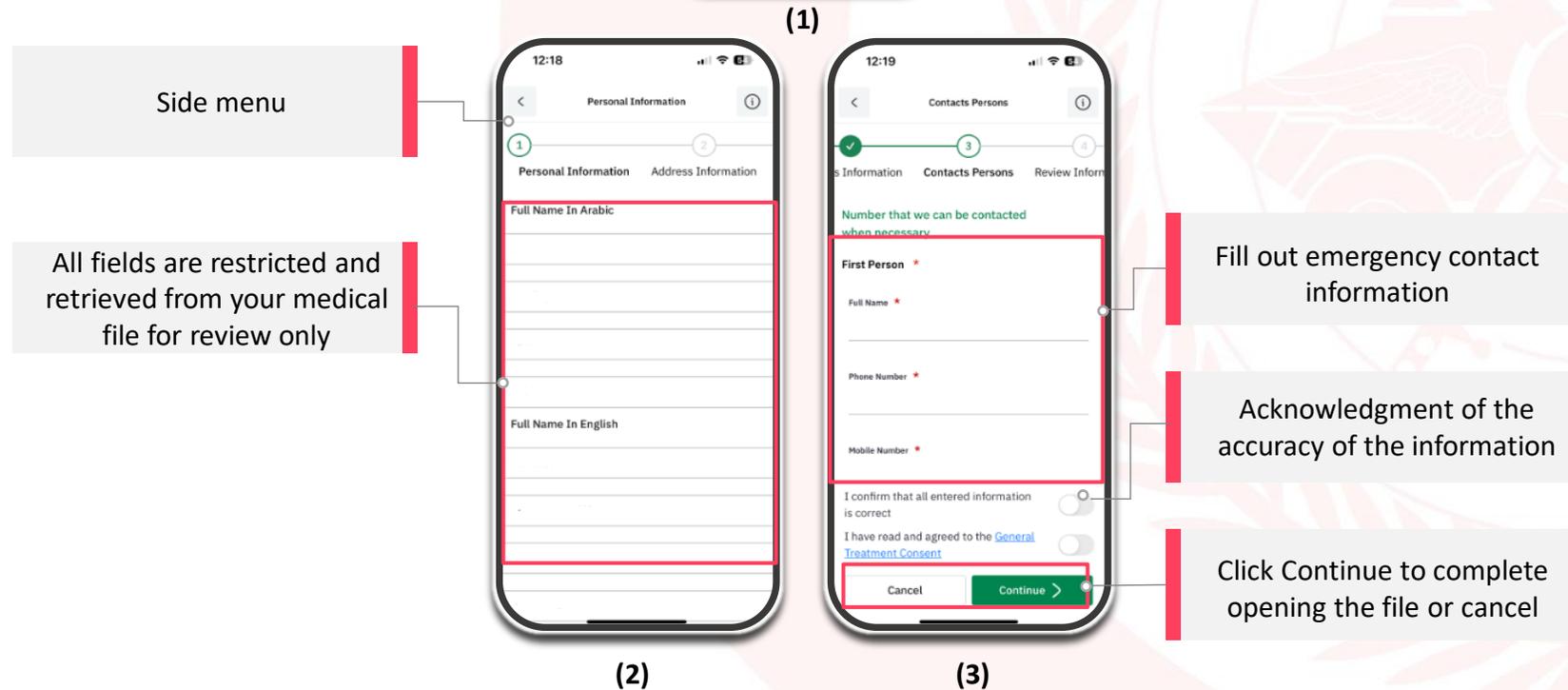
1. Sign in

1.4 Open new medical file



Note:

- This feature enables you to open a new medical file. The request will be sent to the Registration Department for review.
- Through the login page, you can choose the feature (open a new medical file).
- Opening a medical file does not require login.



1. Sign in

1.4 Open new medical file



Side menu

The input data is displayed

Choose to submit the request

12:20

Review Information

Contacts Persons

Personal Information

Name
T

Mobile Number
0555555555

Phone
0111111111

Relationship
Father

Cancel Submit Request >

(4)

12:20

OTP Verification

Verification Code

Please enter the verification code sent to your mobile phone number ending with **

Didn't get the code? [Re-send](#) 01:57

Cancel Confirm ✓

(5)

Additional info

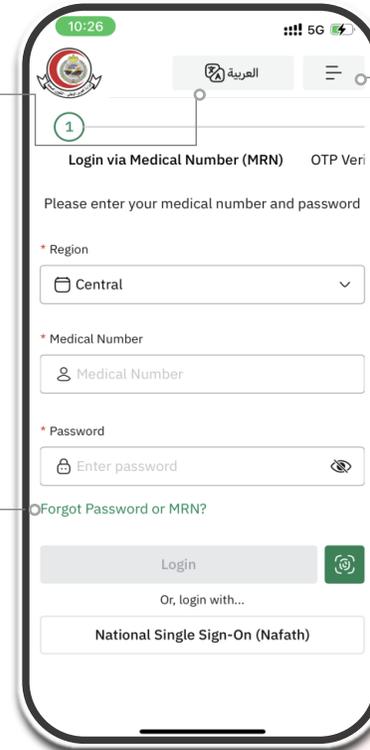
You will receive a text message with a verification code to confirm your order

2. Reset Password



2.1 Password Change

Change the screen language to Arabic



Browse user manual, privacy policy, contact and application information...etc.

If you forget your password or medical record number, you can reset through Forgot Password or Medical Record Number option

Note:

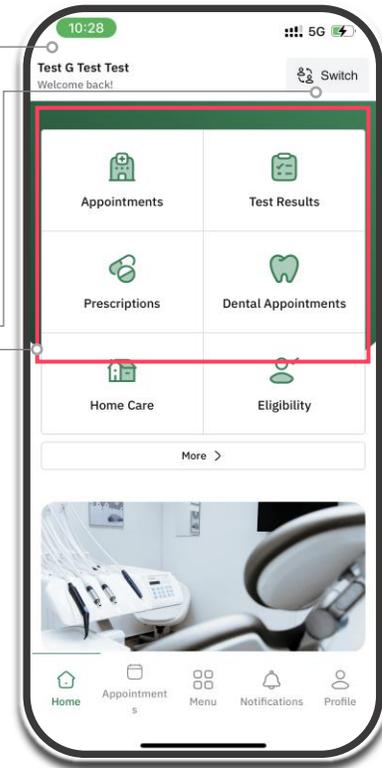
- This feature enables you to change the password after the initial Log-in with the Saudi / Iqama ID

3. Home

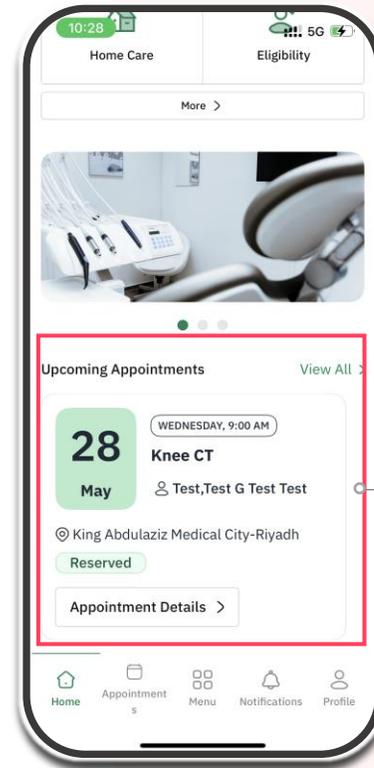
3.1 Main Screen



- Display patient name
- View my family's patient card
- MNGHA Care Services



(1)



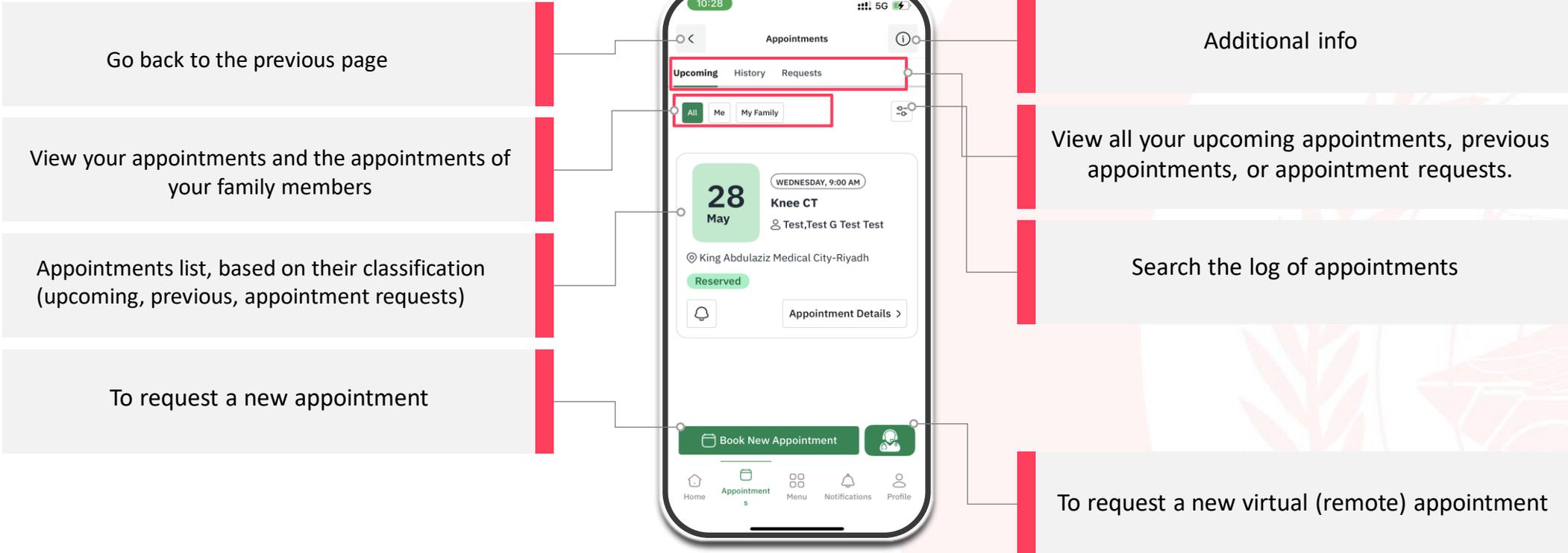
(2)

All recently performed actions and results are displayed here



4. Appointment

4.1 Appointment List



Note:

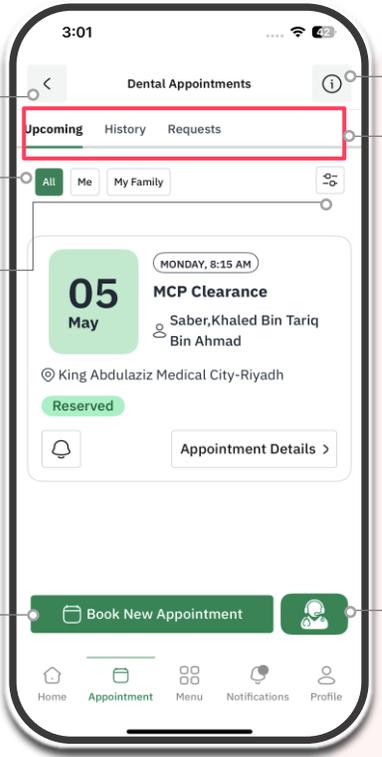
- Show the list of appointments during a given period of time, including the radiology appointments with the pre-instructions for a limited number of tests and check-ups. In addition, if you are added to a waiting list for any clinic, this will appear in the list of appointments.



4. Appointment

4.2 Dental Appointment List

- Go back to the previous page
- Search the log of dental appointments
- Dental appointments list, based on their classification (upcoming, previous, appointment requests)
- To request a new dental appointment



- Additional info
- View all your dental upcoming appointments, previous appointments, or appointment requests.
- To request a new virtual (remote) dental appointment

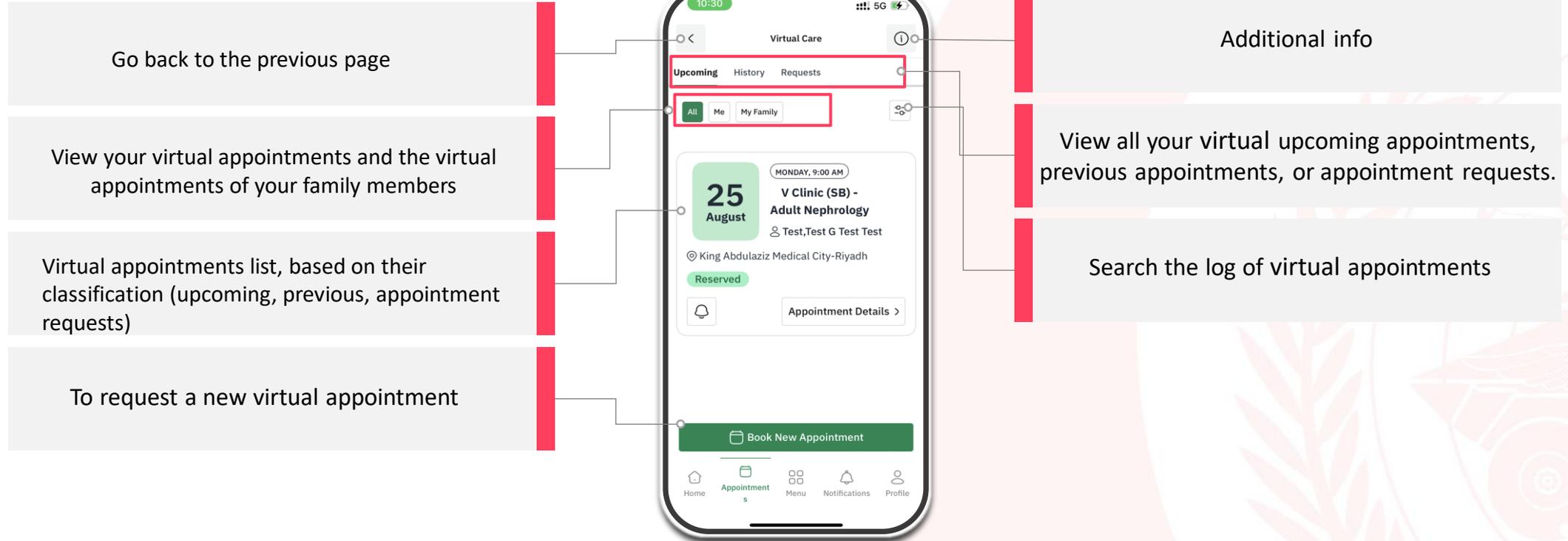
Note:

- Show the list of dental appointments during a given period of time.
- Waiting list of dental appointments will be shown in this list.



4. Appointment

4.3 Virtual Appointment List

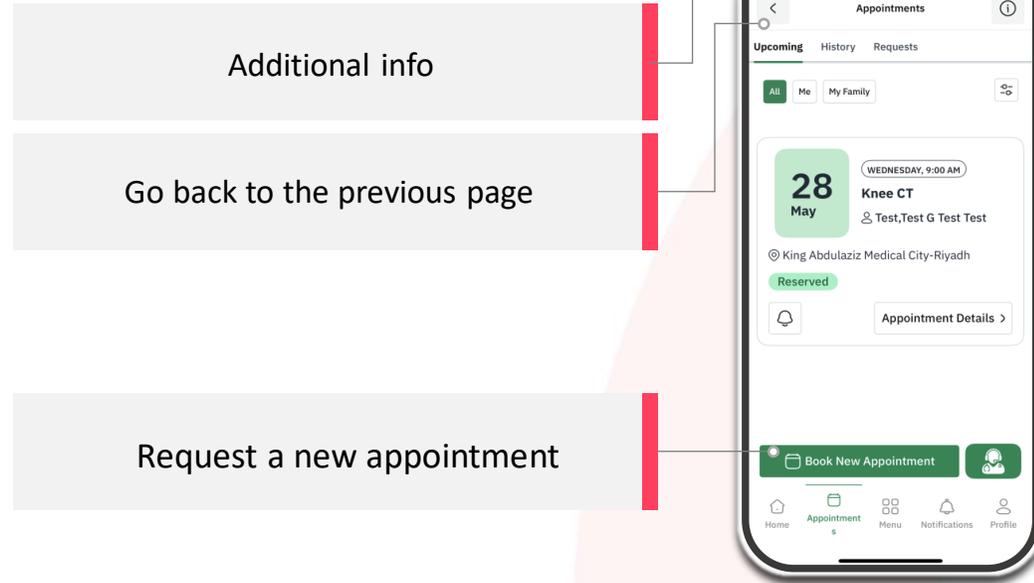


Note:

- Show the list of appointments during a given period of time, including the radiology appointments with the pre-instructions for a limited number of tests and check-ups. In addition, if you are added to a waiting list for any clinic, this will appear in the list of appointments.

4. Appointment

4.4 Appointment Booking



Additional info

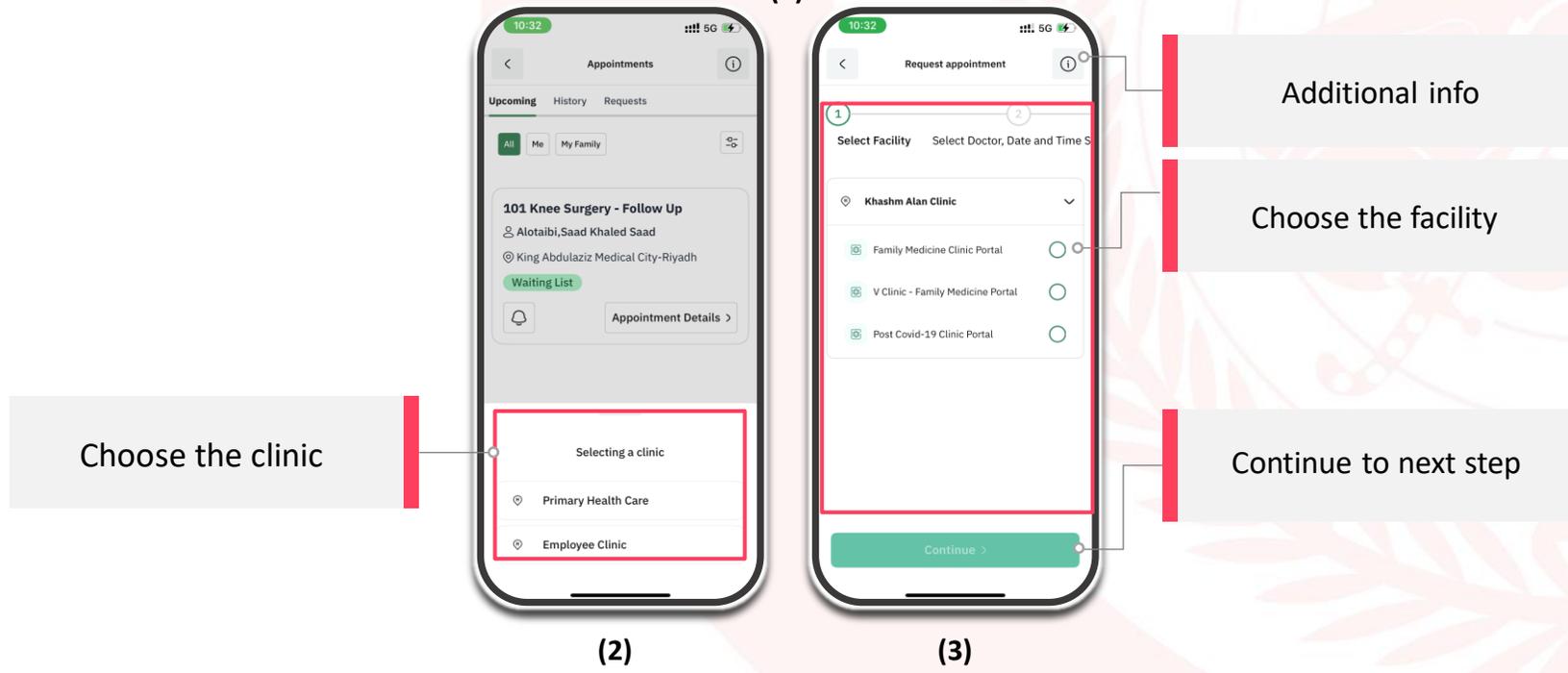
Go back to the previous page

Request a new appointment

(1)

Note:

- After you complete the previous steps, the appointment will be booked.
- This service is only available to those who have a treatment eligibility in the Ministry of National Guard 's Business Centers and all Family Medicine and Primary Health Care centers.



Choose the clinic

Additional info

Choose the facility

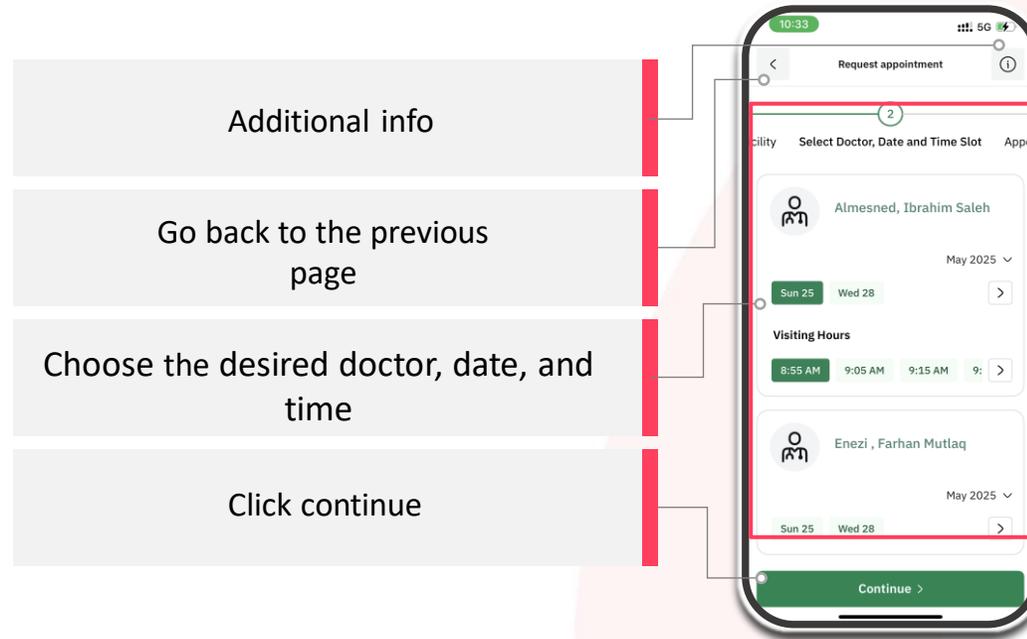
Continue to next step

(2)

(3)

4. Appointment

4.4 Appointment Booking

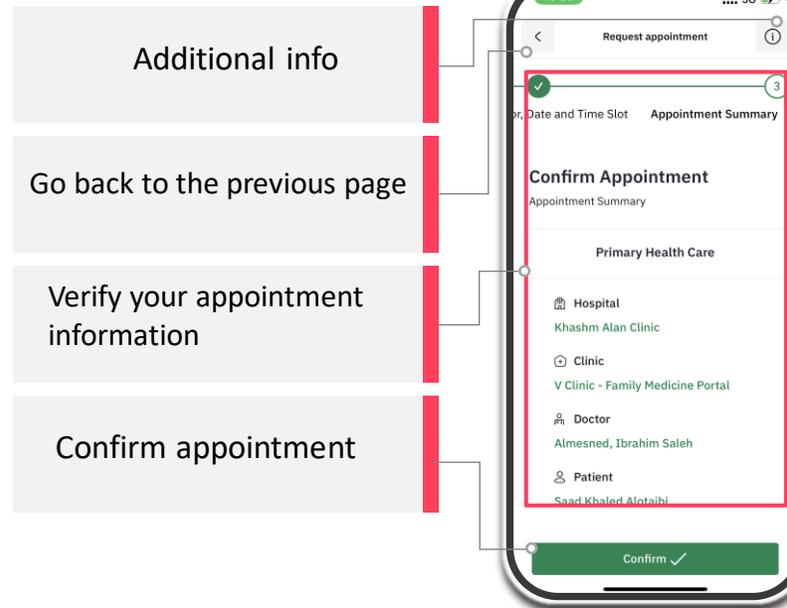


- Additional info
- Go back to the previous page
- Choose the desired doctor, date, and time
- Click continue

Note:

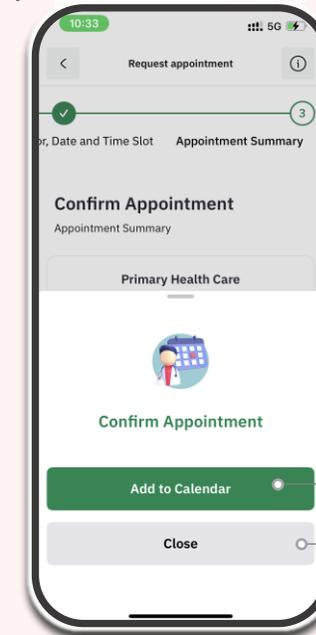
- After you complete the previous steps, the appointment will be booked.
- This service is only available to those who have a treatment eligibility in the Ministry of National Guard 's Business Centers and all Family Medicine and Primary Health Care centers.

(4)



- Additional info
- Go back to the previous page
- Verify your appointment information
- Confirm appointment

(5)

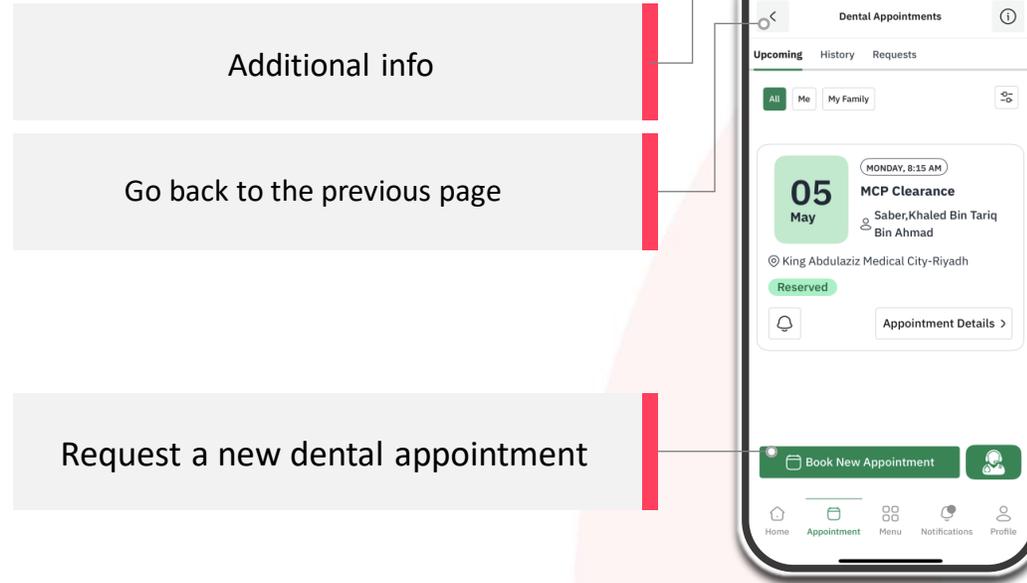


- Add the appointment to calendar
- Close pop-up

(6)

4. Appointment

4.5 Dental Appointment Booking



Additional info

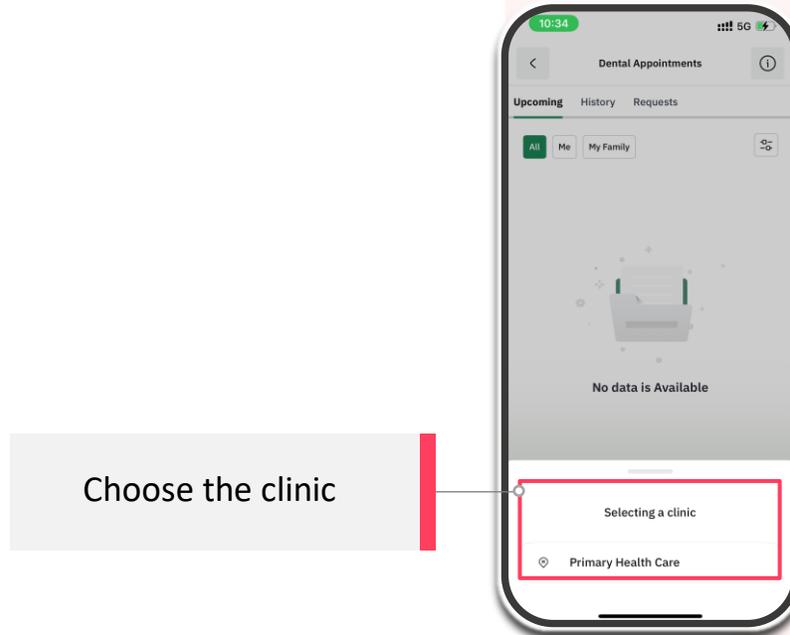
Go back to the previous page

Request a new dental appointment

(1)

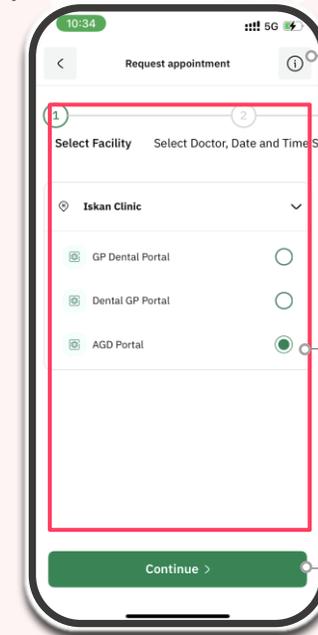
Note:

- After you complete the previous steps, the appointment will be booked.
- This service is only available to those who have a treatment eligibility in the Ministry of National Guard 's Business Centers and all Family Medicine and Primary Health Care centers.



Choose the clinic

(2)



Additional info

Choose the facility

Continue to next step

(3)

4. Appointment

4.5 Dental Appointment Booking



Additional info

Go back to the previous page

Choose the desired doctor, date, and time

Click continue

Request appointment

Select Doctor, Date and Time Slot

Hygiene (Al Saad, Fatimah)

May 2025

Mon 5

Visiting Hours

3:30 PM

Continue >

Note:

- After you complete the previous steps, the appointment will be booked.
- This service is only available to those who have a treatment eligibility in the Ministry of National Guard 's Business Centers and all Family Medicine and Primary Health Care centers.

(4)

Additional info

Go back to the previous page

Verify your dental appointment information

Confirm dental appointment

Add the dental appointment to calendar

Close pop-up

Request appointment

Appointment Summary

Primary Health Care

Hospital
Iskan Clinic

Clinic
Iskan B2 Hygiene Appointment

Doctor
Hygiene (Al Saad, Fatimah)

Patient
Khaled Bin Fahy Sabar

Confirm ✓

Request appointment

Appointment Summary

Primary Health Care

Confirm Appointment

Add to Calendar

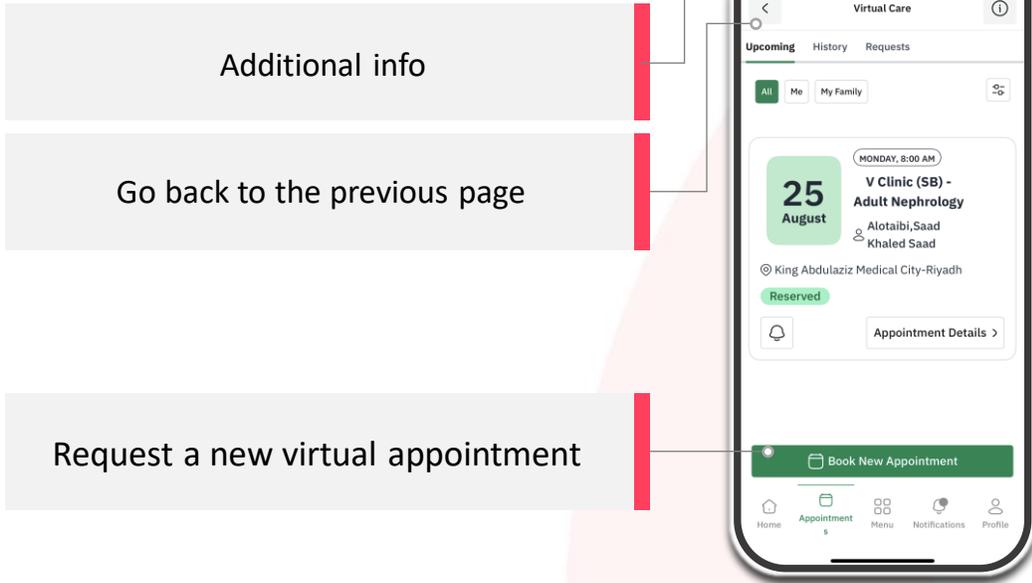
Close

(5)

(6)

4. Appointment

4.6 Virtual Appointment Booking



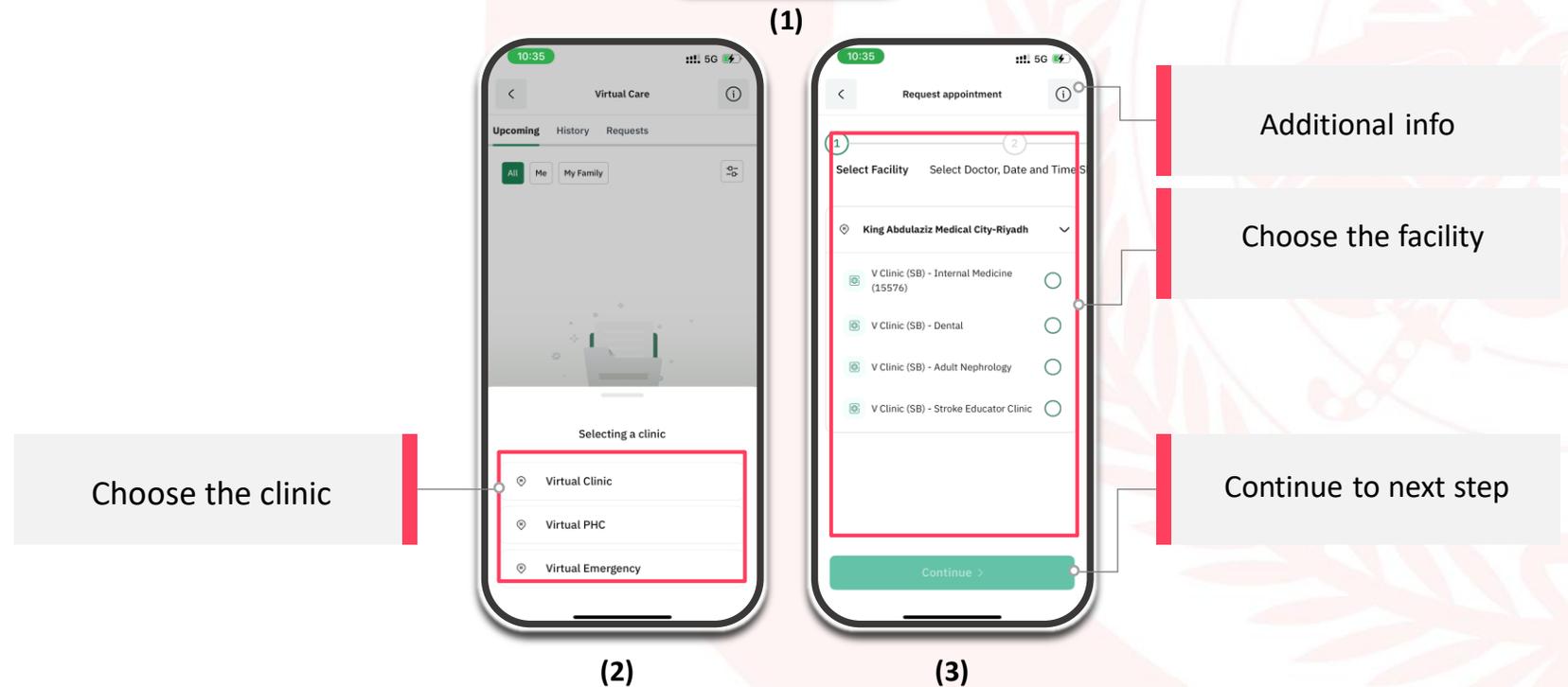
Additional info

Go back to the previous page

Request a new virtual appointment

Note:

- After you complete the previous steps, the appointment will be booked.
- This service is only available to those who have a treatment eligibility in the Ministry of National Guard 's Business Centers and all Family Medicine and Primary Health Care centers.



Choose the clinic

Additional info

Choose the facility

Continue to next step

(2)

(3)

4. Appointment

4.6 Virtual Appointment Booking



Additional info

Go back to the previous page

Choose the desired doctor, date, and time

Click continue

(4)

Note:

- After you complete the previous steps, the appointment will be booked.
- This service is only available to those who have a treatment eligibility in the Ministry of National Guard 's Business Centers and all Family Medicine and Primary Health Care centers.

Additional info

Go back to the previous page

Verify your virtual appointment information

Confirm virtual appointment

(5)

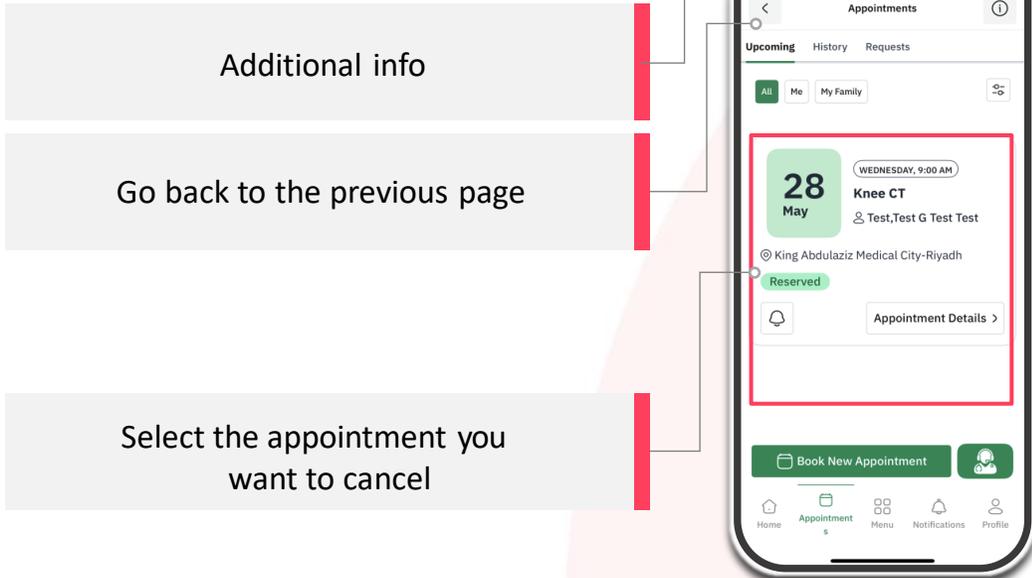
Add the virtual appointment to calendar

Close pop-up

(6)

4. Appointment

4.7 Cancel Appointment



Additional info

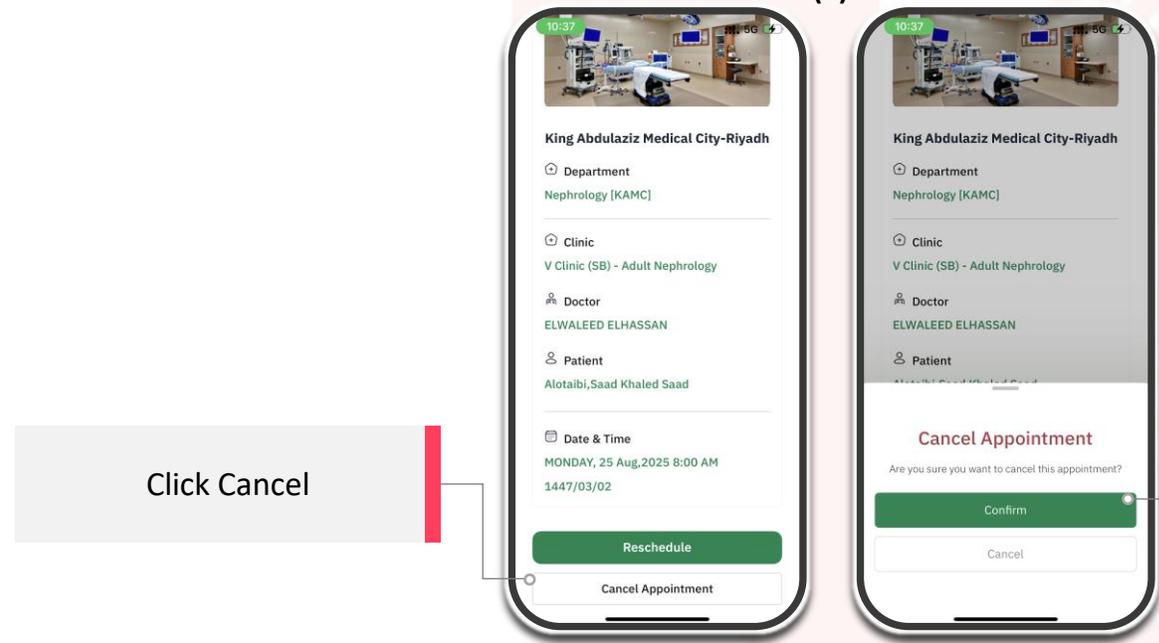
Go back to the previous page

Select the appointment you want to cancel

Note:

- You can cancel your appointment up to 3 hours before the primary health care appointment and 2 hours for the employee clinic.
- You will receive an alert on the alerts page through this application and a text message will be sent to your mobile number.

(1)



Click Cancel

Click confirm to cancel

(2)

(3)

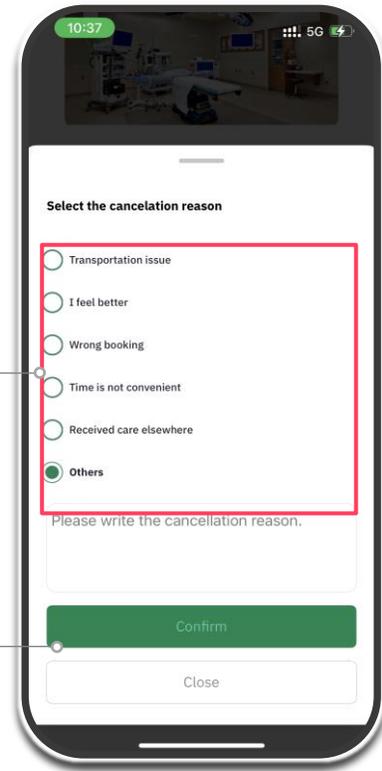


4. Appointment

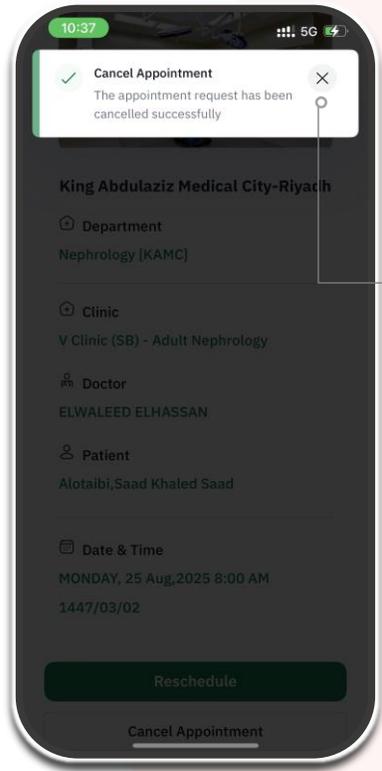
4.7 Cancel Appointment

Choose the cancellation reason, in case of others, write the reason

Click confirm to continue



(4)



(5)

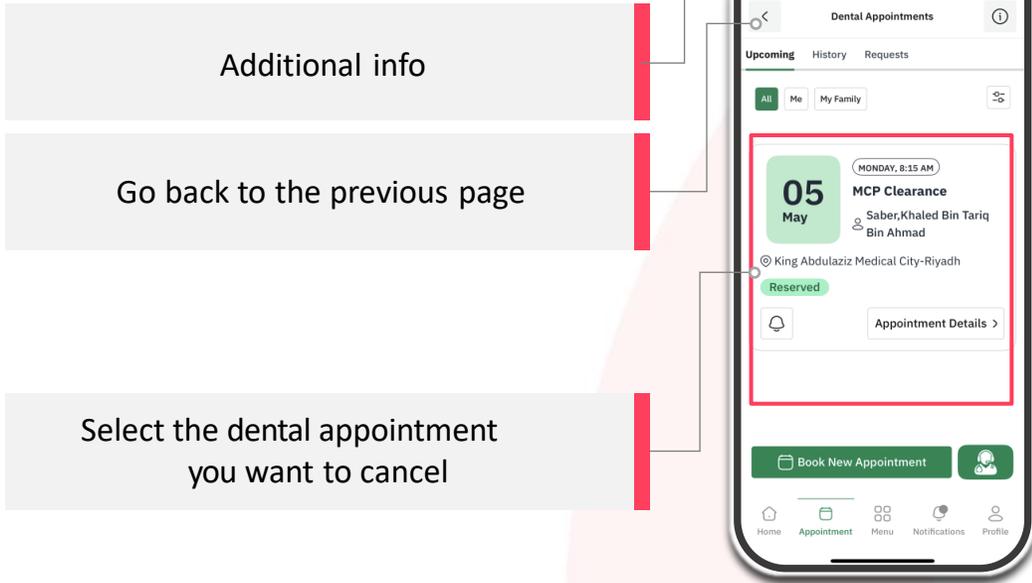
Close the pop-up

Note:

- You can cancel your appointment up to 3 hours before the primary health care appointment and 2 hours for the employee clinic.
- You will receive an alert on the alerts page through this application and a text message will be sent to your mobile number.

4. Appointment

4.8 Cancel Dental Appointment



Additional info

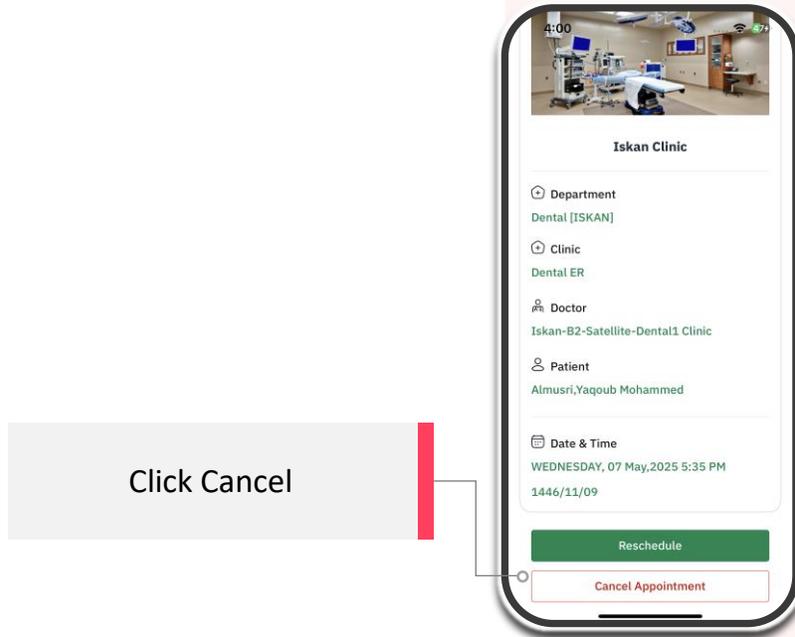
Go back to the previous page

Select the dental appointment you want to cancel

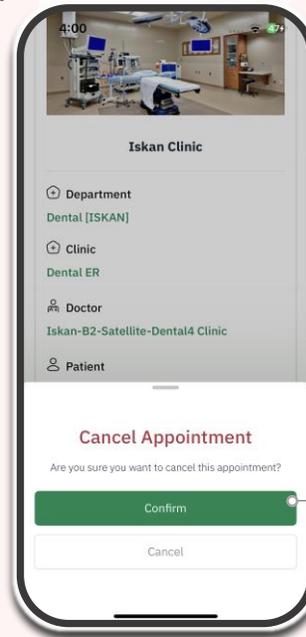
Note:

- You can cancel your appointment up to 3 hours before the dental appointments.
- You will receive an alert on the alerts page through this application and a text message will be sent to your mobile number.

(1)



Click Cancel



Click confirm to cancel

(2)

(3)

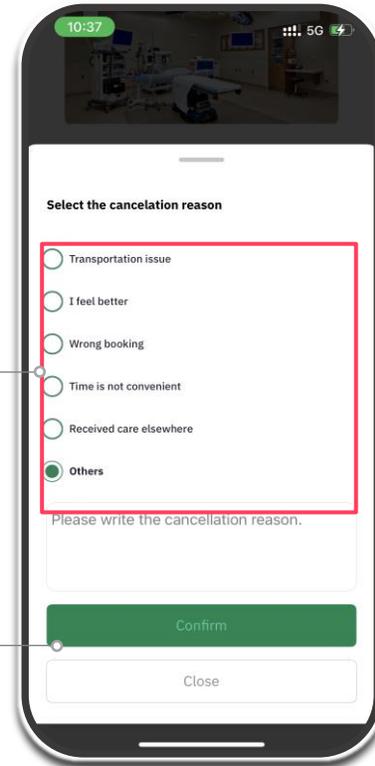


4. Appointment

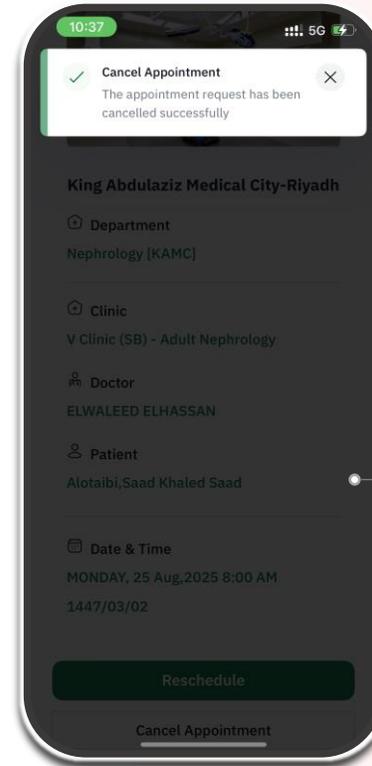
4.8 Cancel Dental Appointment

Choose the cancellation reason, in case of others, write the reason

Click confirm to continue



(4)



(5)

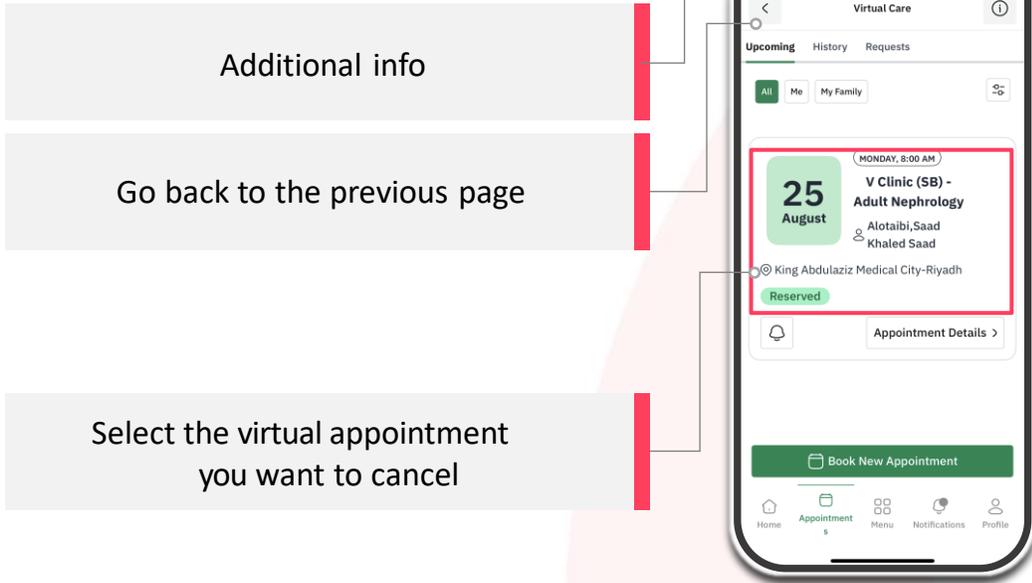
Close the pop-up

Note:

- You can cancel your appointment up to 3 hours before the dental appointments.
- You will receive an alert on the alerts page through this application and a text message will be sent to your mobile number.

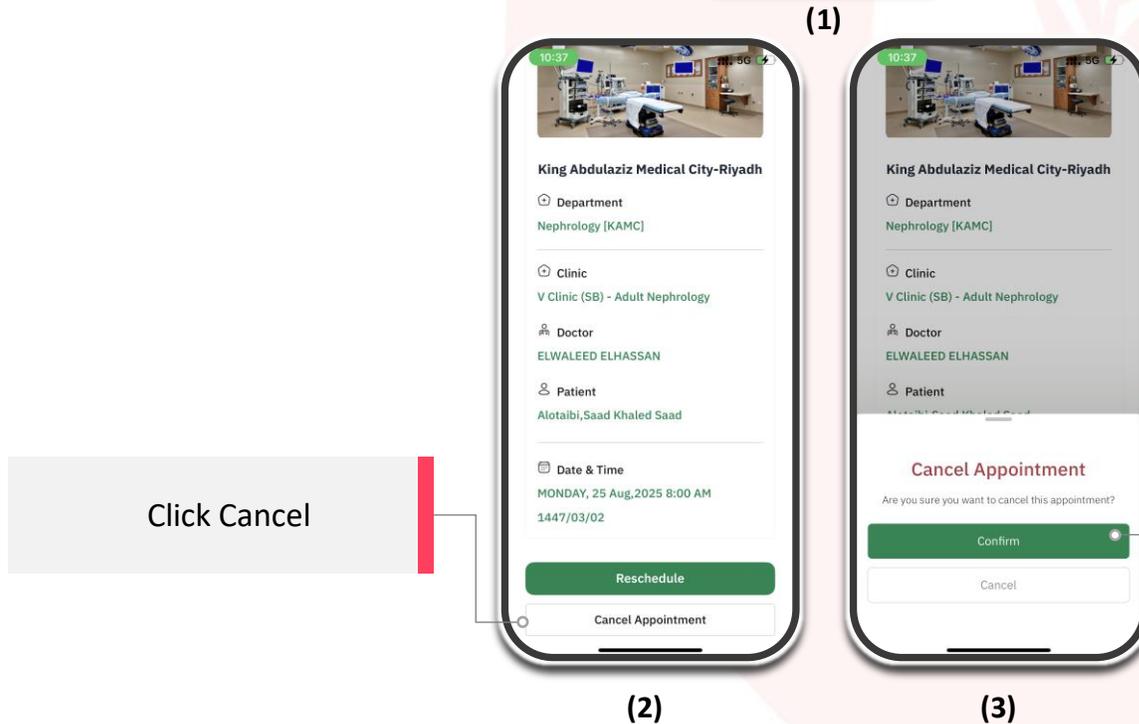
4. Appointment

4.9 Cancel Virtual Appointment



Note:

- You can cancel your appointment up to 3 hours before the primary health care appointment and 2 hours for the employee clinic.
- You will receive an alert on the alerts page through this application and a text message will be sent to your mobile number.



(2)

(3)

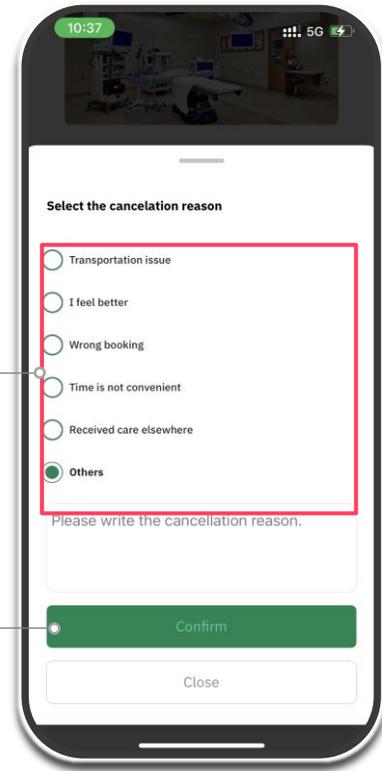


4. Appointment

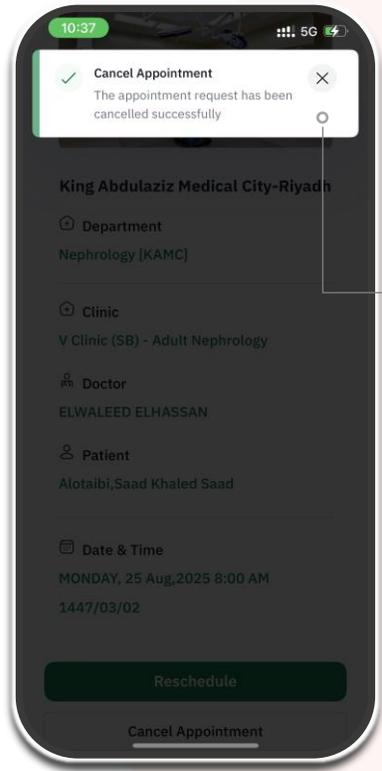
4.9 Cancel Virtual Appointment

Choose the cancellation reason, in case of others, write the reason

Click confirm to continue



(4)



(5)

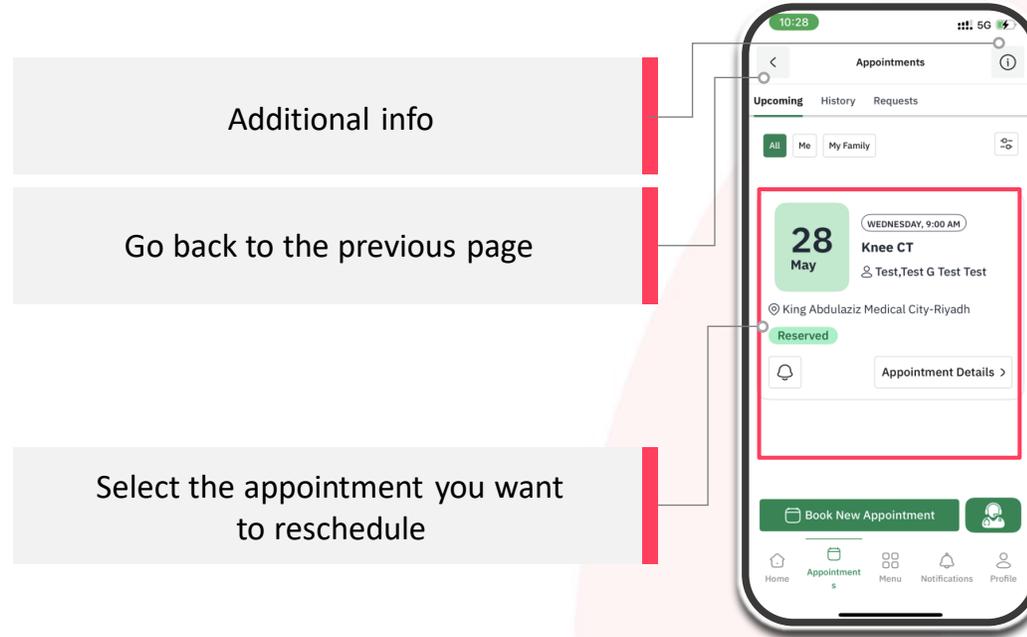
Close the pop-up

Note:

- You can cancel your appointment up to 3 hours before the primary health care appointment and 2 hours for the employee clinic.
- You will receive an alert on the alerts page through this application and a text message will be sent to your mobile number.

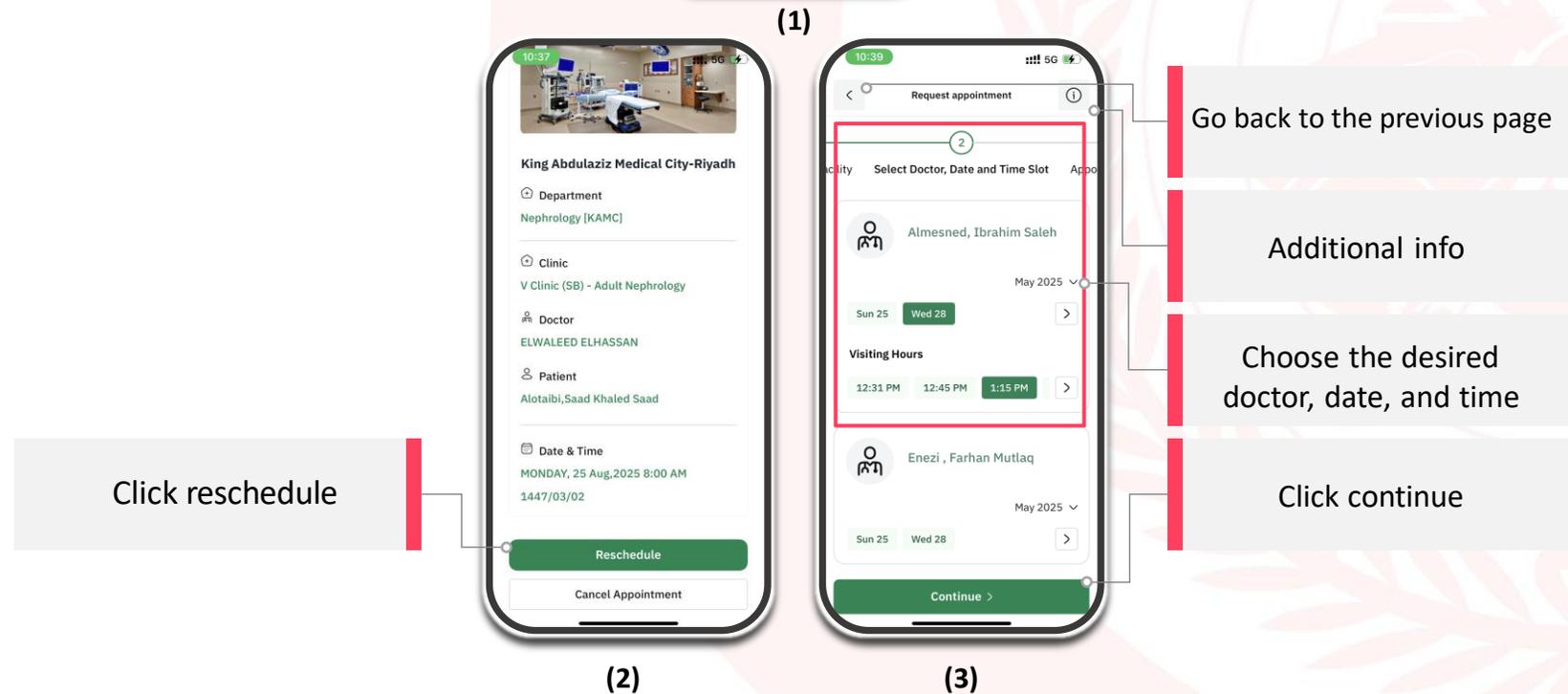
4. Appointment

4.10 Reschedule Appointment



Note:

- Appointment booking screen will show if there is another slot available in the clinic.
- The appointment can be rescheduled 2 hours before the reserved time.

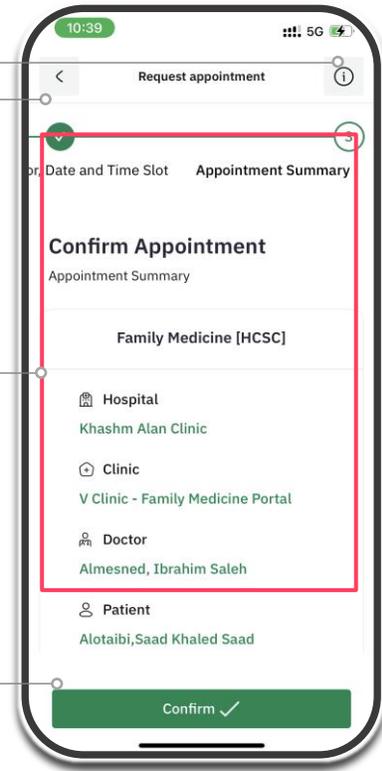




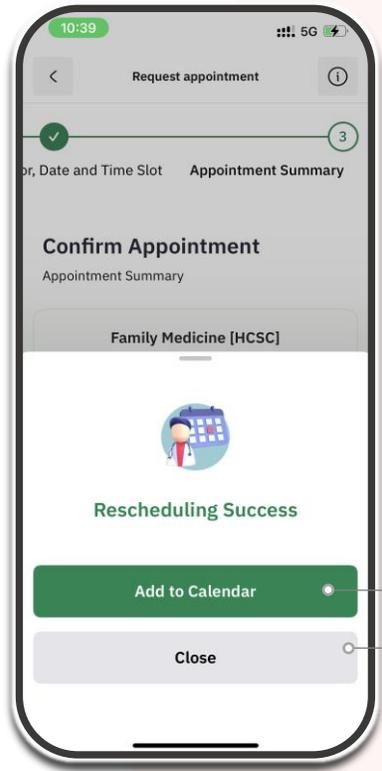
4. Appointment

4.10 Reschedule Appointment

- Additional info
- Go back to the previous page
- Verify your appointment information
- Confirm appointment



(4)



(5)

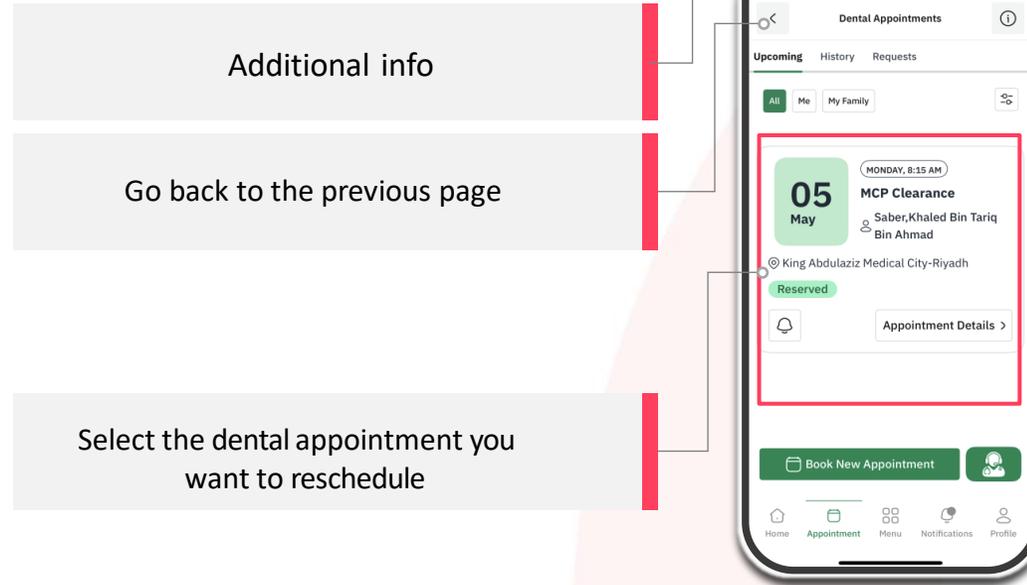
- Add the appointment to calendar
- Close pop-up

Note:

- Appointment booking screen will show if there is another slot available in the clinic.
- The appointment can be rescheduled 2 hours before the reserved time.

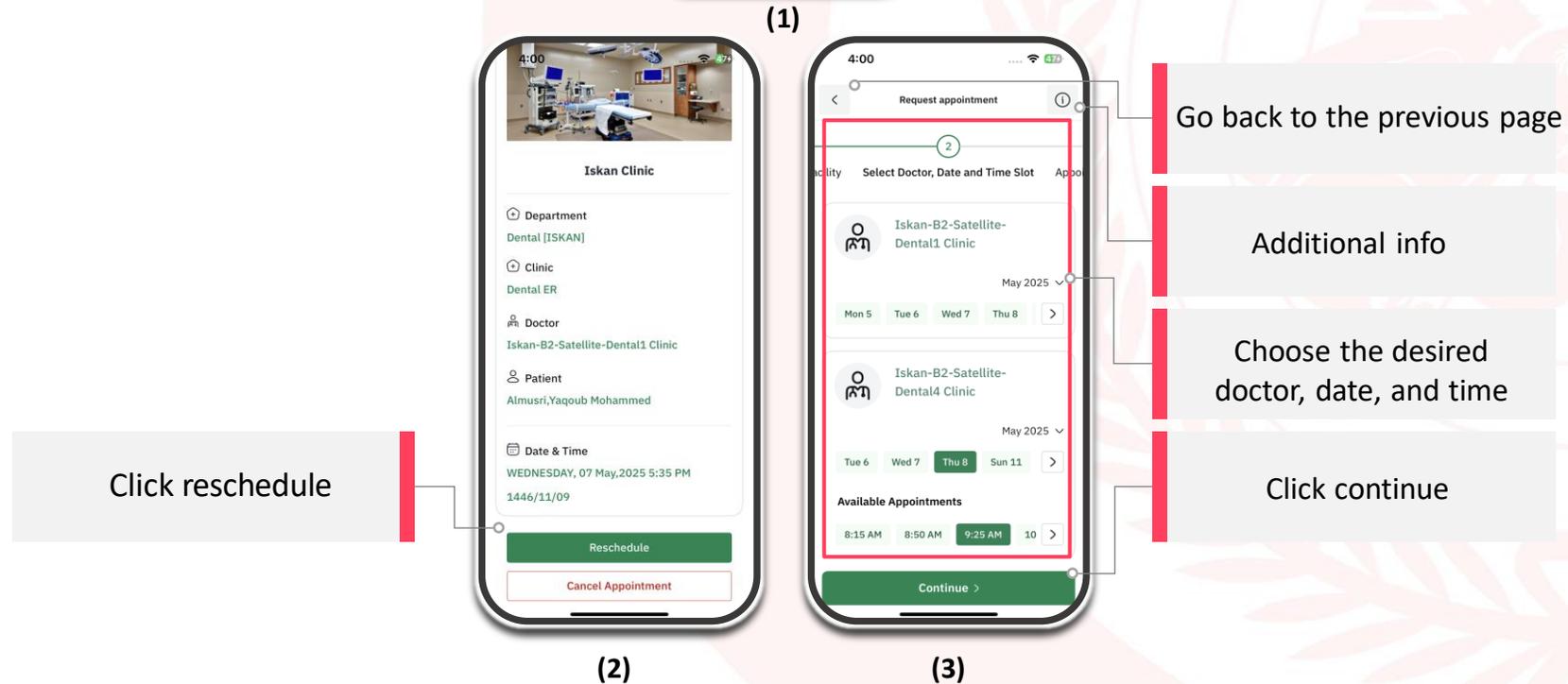
4. Appointment

4.11 Reschedule Dental Appointment



Note:

- Appointment booking screen will show if there is another slot available in the clinic.
- The appointment can be rescheduled 2 hours before the reserved time.



(2)

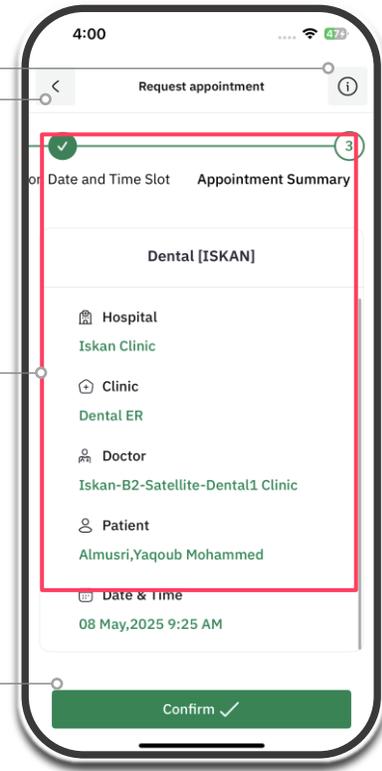
(3)



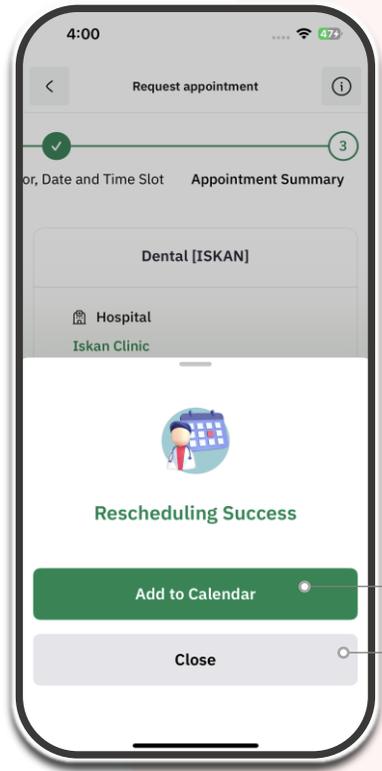
4. Appointment

4.11 Reschedule Dental Appointment

- Additional info
- Go back to the previous page
- Verify your dental appointment information
- Confirm dental appointment



(4)



(5)

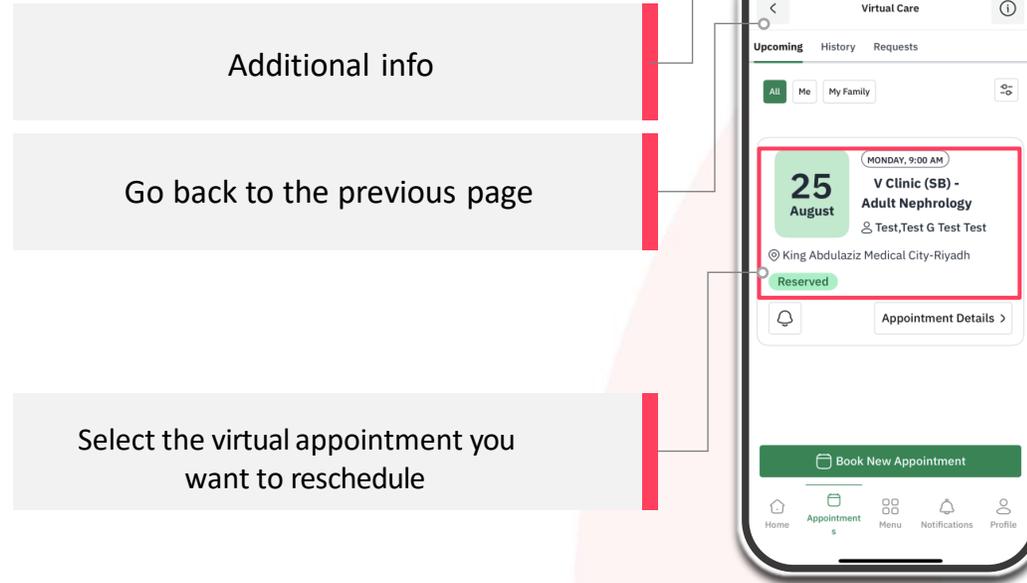
- Add the dental appointment to calendar
- Close pop-up

Note:

- Appointment booking screen will show if there is another slot available in the clinic.
- The appointment can be rescheduled 2 hours before the reserved time.

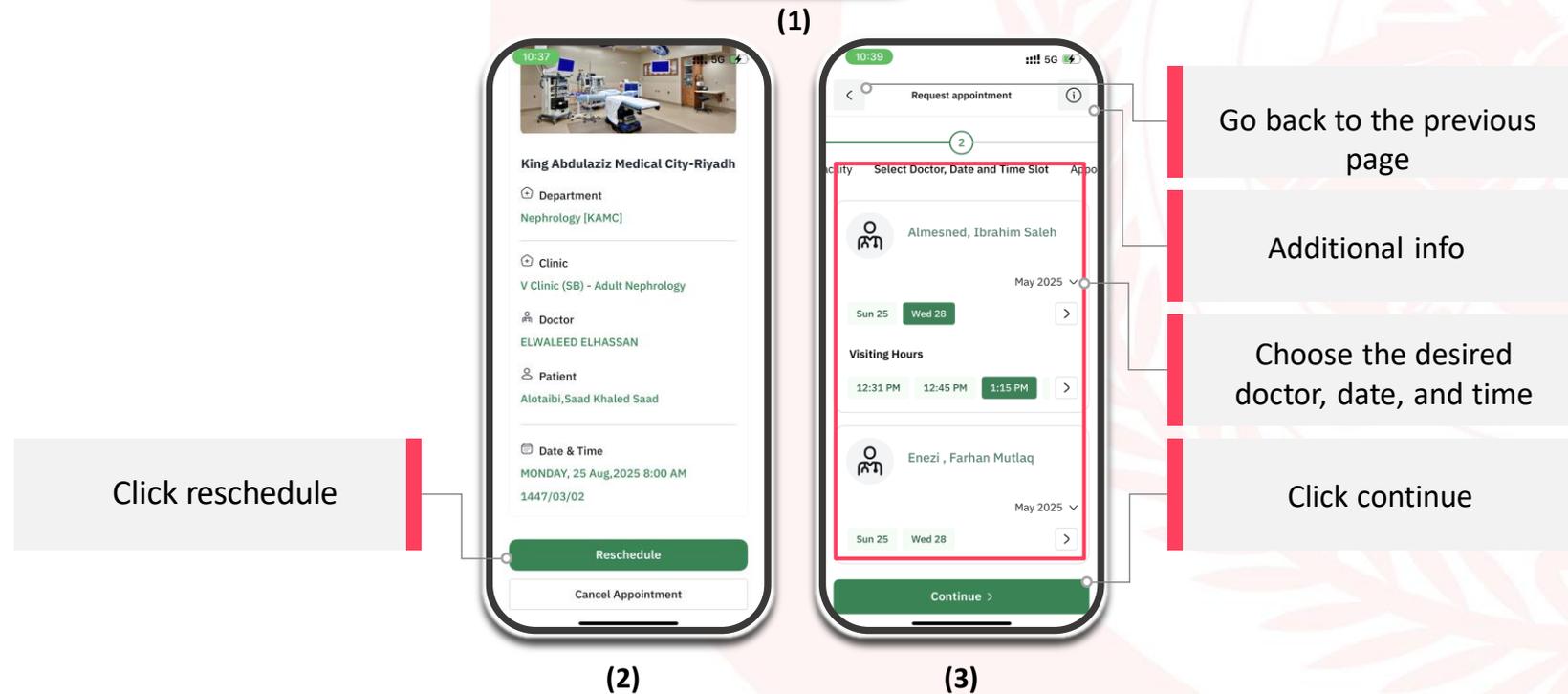
4. Appointment

4.12 Reschedule Virtual Appointment



Note:

- Appointment booking screen will show if there is another slot available in the clinic.
- The appointment can be rescheduled 2 hours before the reserved time.

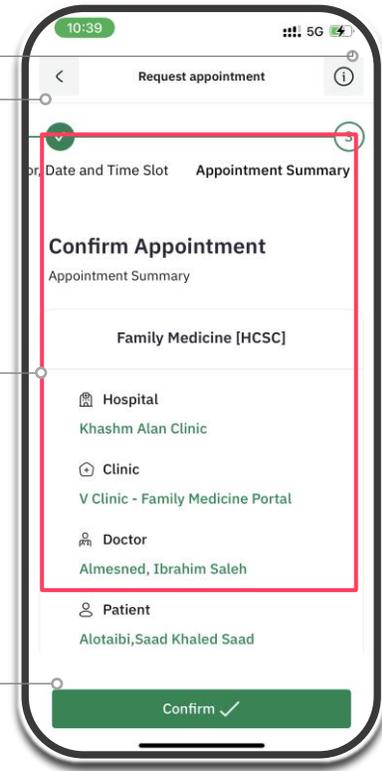




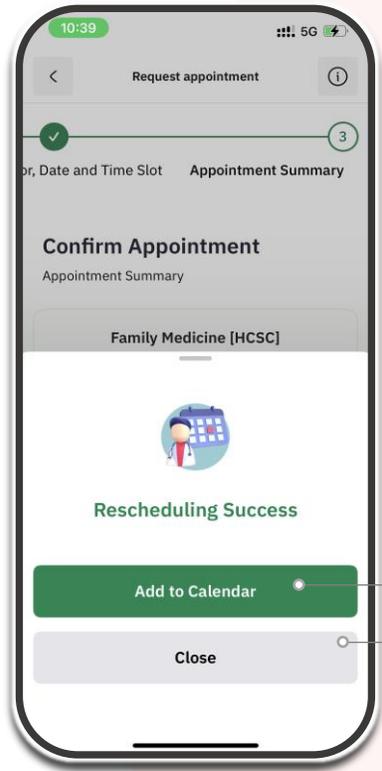
4. Appointment

4.12 Reschedule Virtual Appointment

- Additional info
- Go back to the previous page
- Verify your virtual appointment information
- Confirm virtual appointment



(4)



(5)

- Add the virtual appointment to calendar
- Close pop-up

Note:

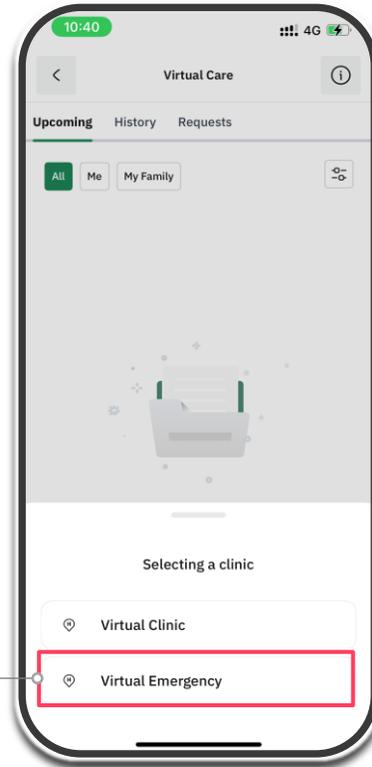
- Appointment booking screen will show if there is another slot available in the clinic.
- The appointment can be rescheduled 2 hours before the reserved time.



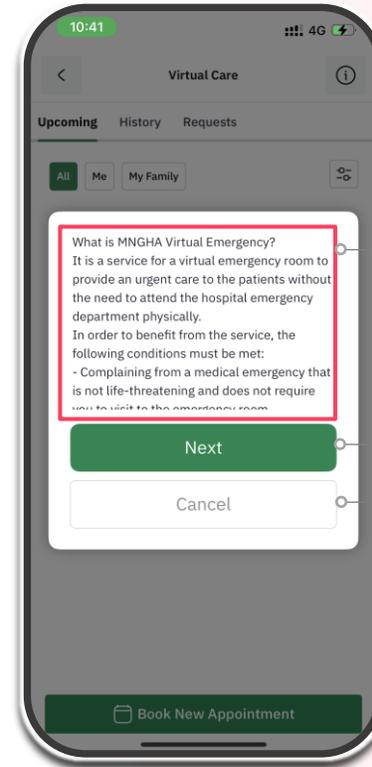
4. Appointment

4.13 Virtual Emergency

Choose virtual emergency



(1)



(2)

Virtual emergency info

Click next to continue

Cancel button

Note:

- After completing the previous steps, you will receive a text message with the status of the request.
- This service is available daily from 3:00 pm to 11:00 pm.

4. Appointment

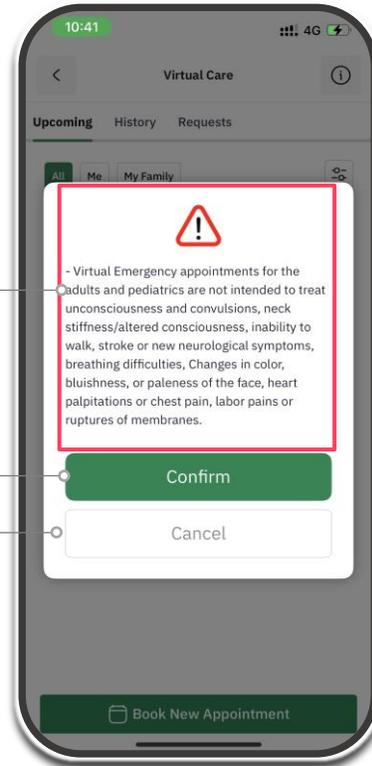
4.13 Virtual Emergency



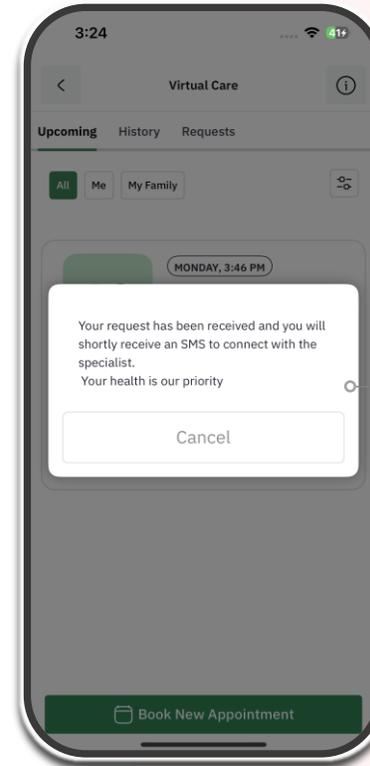
Disclaimer

Confirm the disclaimer

Cancel the disclaimer



(3)



(4)

The request has been sent successfully, SMS message will be received

Note:

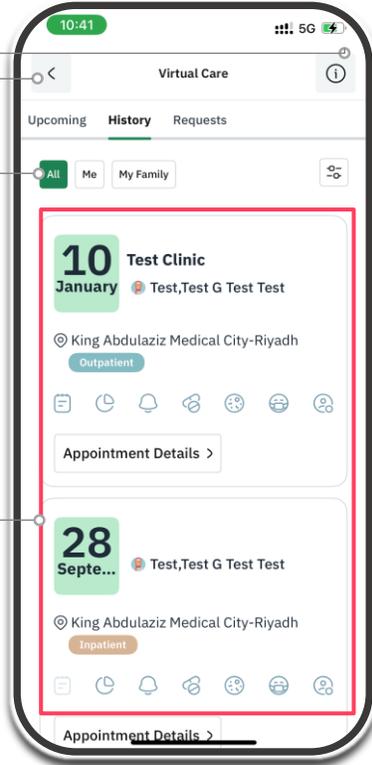
- After completing the previous steps, you will receive a text message with the status of the request.
- This service is available daily from 3:00 pm to 11:00 pm.

4. Appointment

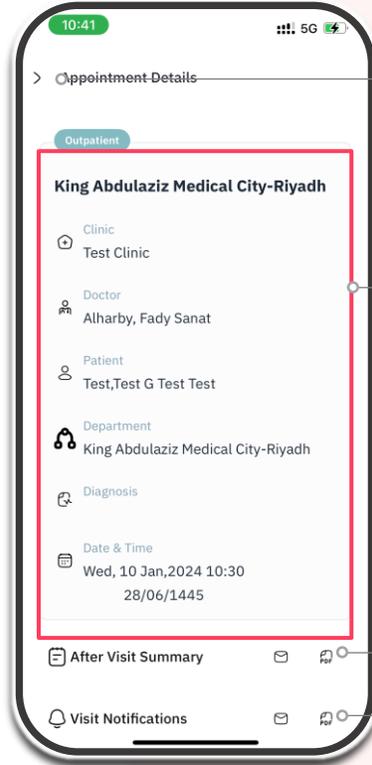
4.14 Visit History



- Additional info
- Go back to the previous page
- Choose the history tab
- Choose the desired appointment



(1)



(2)

- Go back to the previous page
- View the selected visit info.
- Export after visit summary to the email or open it as PDF format
- Export visit notification to the email or open it as PDF format

4. Appointment

4.15.1 Health Status After Visit After Visit



Additional info

Go back to the previous page

Choose the history tab

Choose the desired appointment

Note:

- You can record health improvements or medications side effects within a month from the date of the visit.

(1)

Select my health progress after visit

Select Health Improvements

Select your health status

Free text to type your health progress

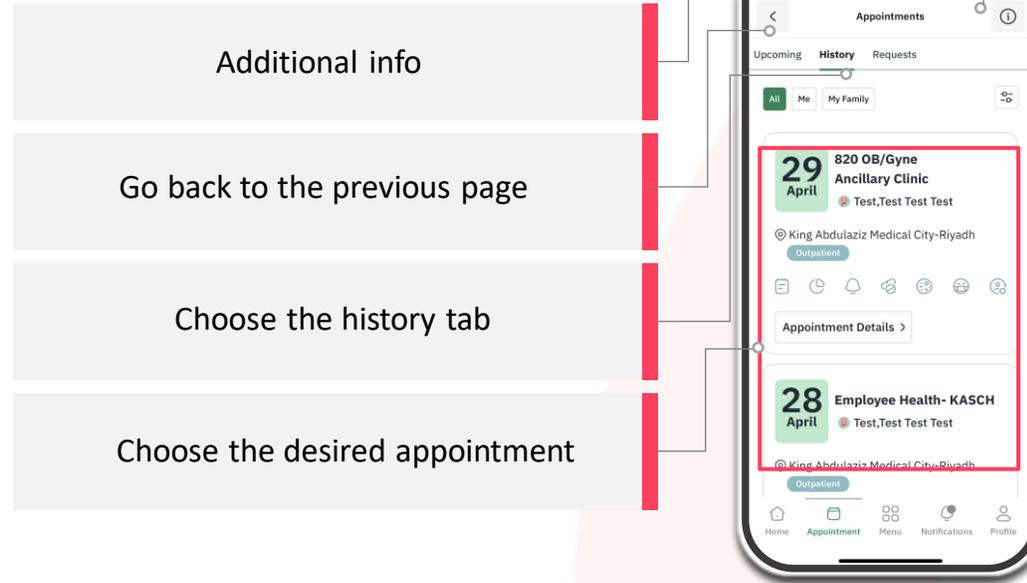
Click send

(2)

(3)

4. Appointment

4.15.2 Medication Adverse



Additional info

Go back to the previous page

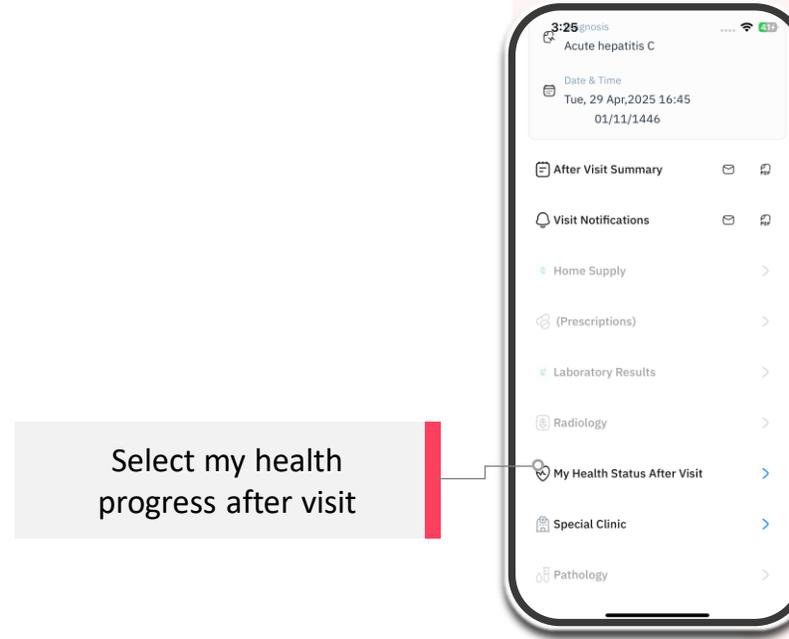
Choose the history tab

Choose the desired appointment

(1)

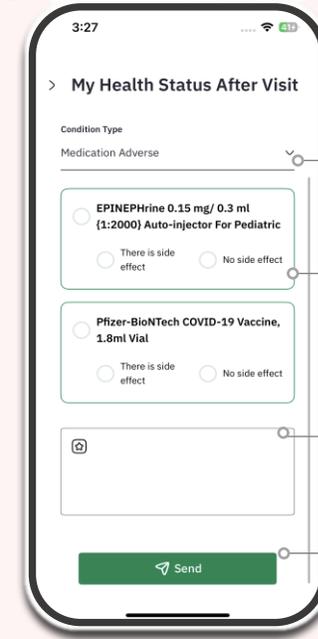
Note:

- You can record health improvements or medications side effects within a month from the date of the visit.



Select my health progress after visit

(2)



Select Medication Adverse

Select the medication, and the adverse

Free text to type your health progress

Click send

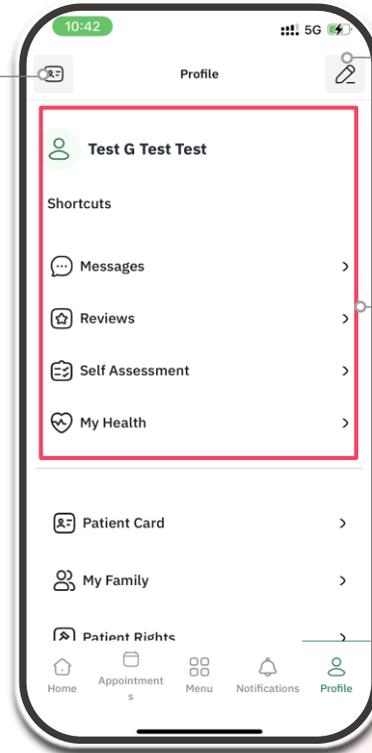
(3)

5. Personal Profile

5.1 Personal Information



Display patient card

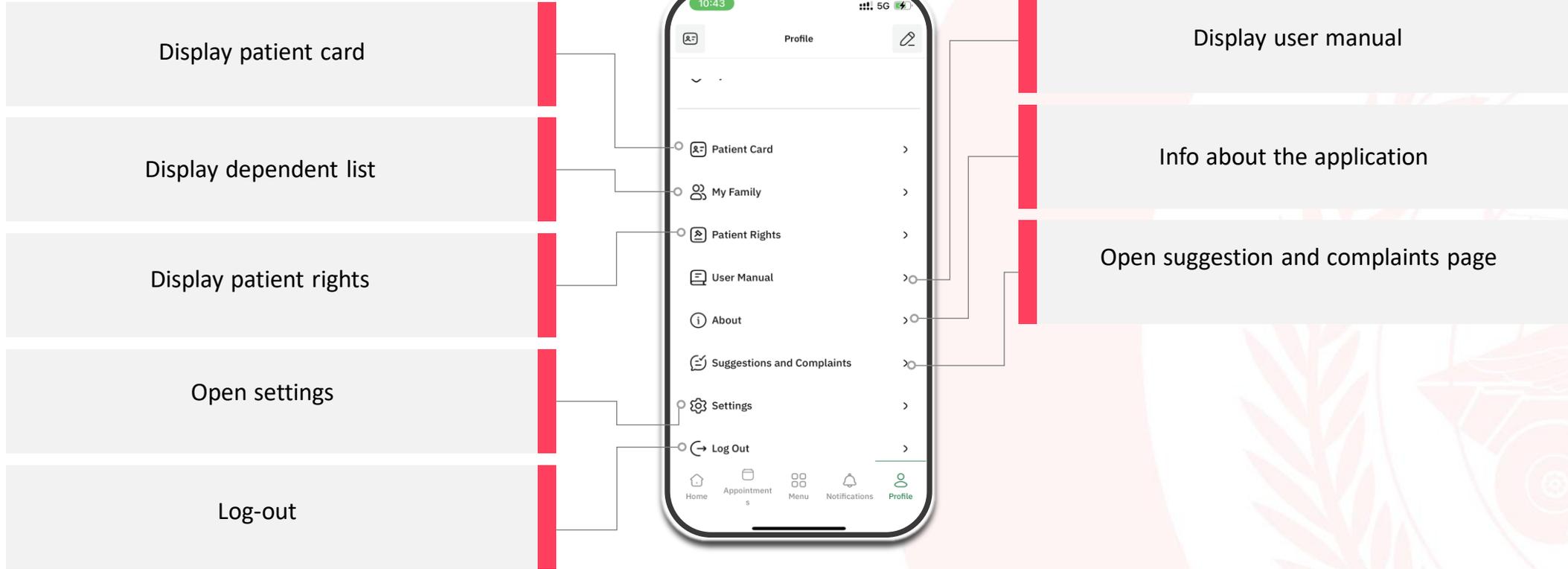


Edit personal profile

Provided services

5. Personal Profile

5.1 Personal Information



5. Personal Profile

5.2 Edit Personal Information



Go back to the previous page

Display Patient's personal information: Patient Name, MRN, DOB, Gender, Blood Group, Email Address, Region, Phone Number and Address

10:43 5G

← Edit Info

Name
Test G Test Test

MRN
3281713

Date of Birth
(01 Jan,2000) 25

Gender
Female

Blood Group
No blood group info or data

Email

(1)

10:43 5G

← Edit Info

Please fill a valid email

Phone Number
0542069068

Address

Address 2

Region
Central

Update Address

Update

(2)

Change Phone Number, or email address

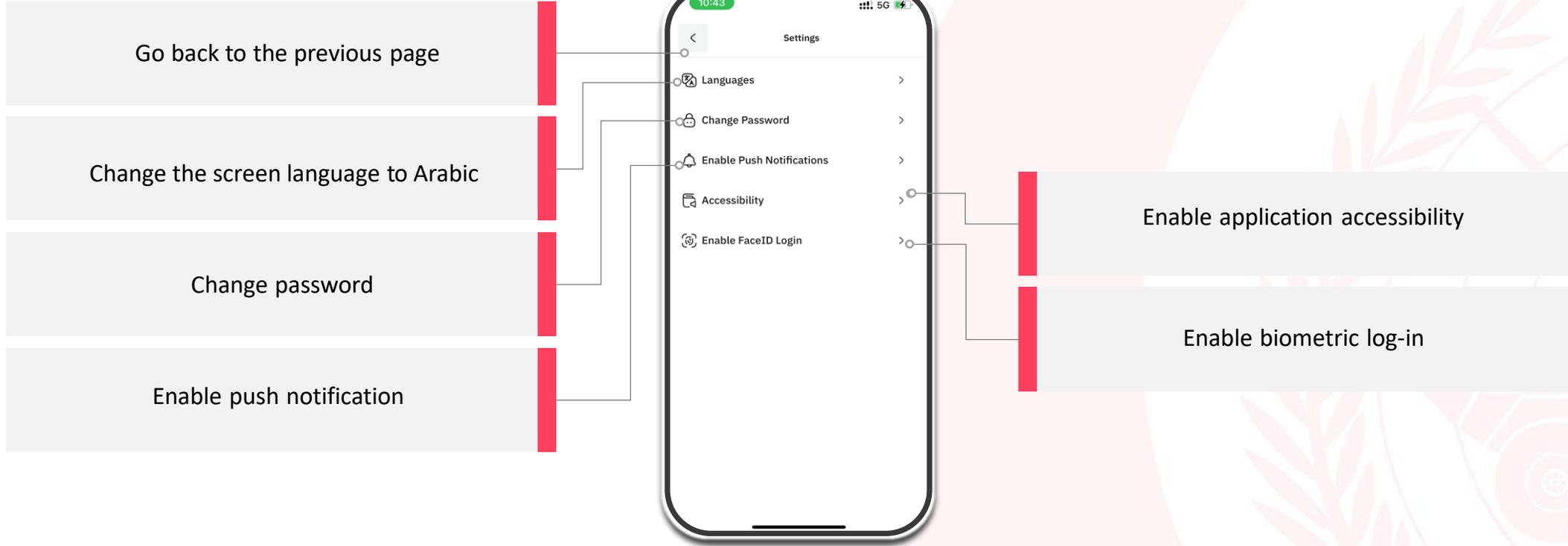
Address will be auto fetched once you click on "Update Address"

Update Address

Update personal info

5. Personal Profile

5.3 Application Setting



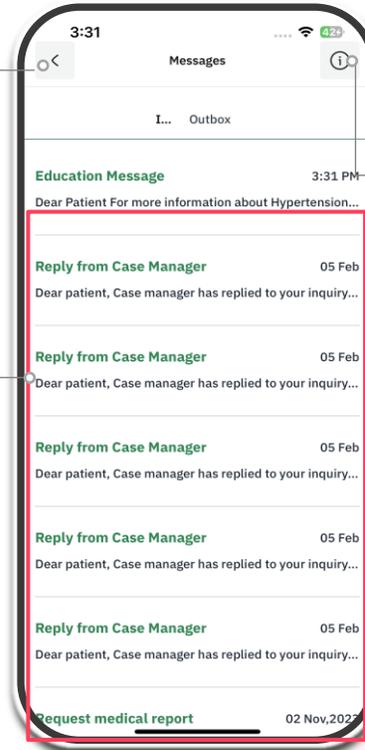
5. Personal Profile

5.4.1 Inbox Messages



Go back to the previous page

View the list of your inbox messages from MNGHA such as medication refill messages, request new appointment or treatment eligibility



Additional info

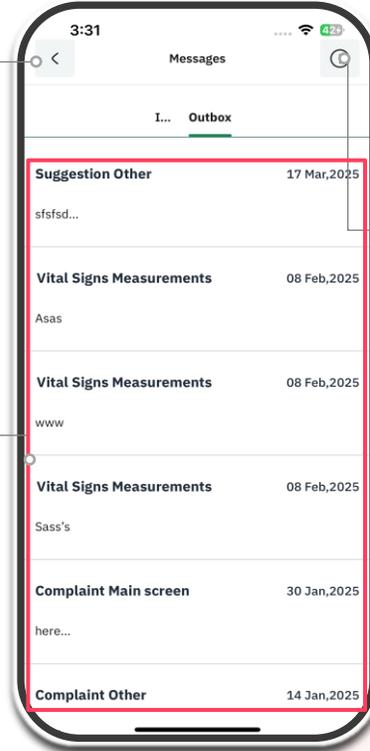
5. Personal Profile

5.4.2 Outbox Messages



Go back to the previous page

View the list of your outbox messages



Additional info

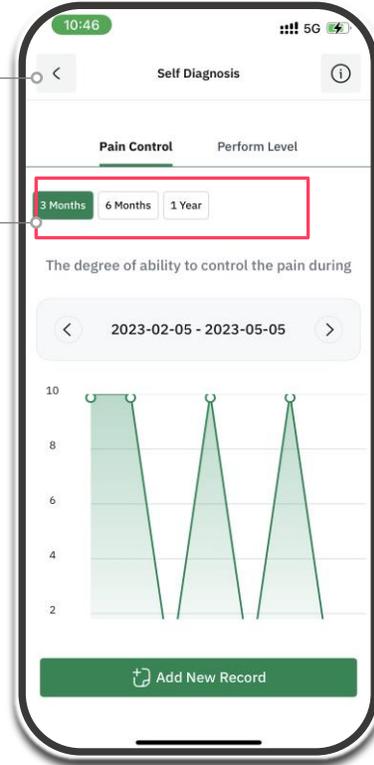
5. Personal Profile

5.5.1 Pain Control



Go back to the previous page

Search the log of pain history



(1)



(2)

Additional info

Pain levels for a specific period of time will be shown with a graph

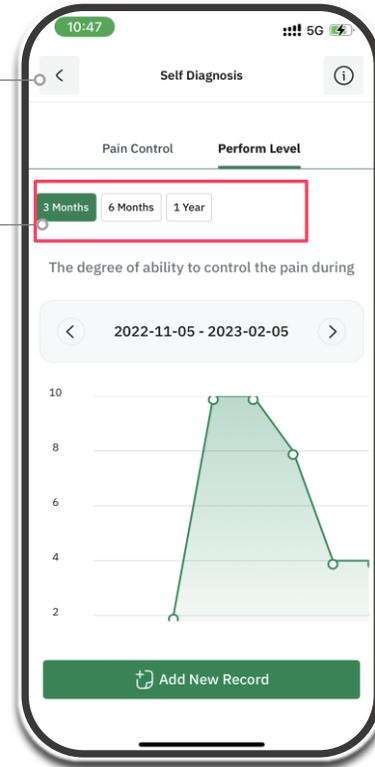
5. Personal Profile

5.5.2 Performance Level



Go back to the previous page

Search the log of performance Level



(1)



(2)

Additional info

performance status for a specific period of time will be shown with a graph

5. Personal Profile

5.5.3 Add New Record



Close the page

Choose the degree of ability to control the pain level by moving right and left

Save and next buttons

Pain Control

0 No pain, Good

Save Next >

(1)

Close the page

Choose the performance level Status by moving right and left

Go Back, Save performance level, and next buttons

Performance Score

0

The condition is fully active and is able to continue all previous activities of the disease without restriction

Go Back Save Next >

(2)

Close the page

Enter the quality of life information in a form of a questioner

Go Back, and Send questioner buttons

Questions

Do you have any trouble doing strenuous activities, like carrying a heavy shopping bag or a suitcase? (Physical)

Do you have any trouble taking a long walk? (Physical)

Do you have any trouble take a short walk outside of the house? (Physical)

Do have to stay in bed or a chair for most of the day? (Physical)

Do you need help with eating, dressing, washing yourself or using the toilet? (Physical)

Are you limited in any way in doing either your work or doing household inke? (Dala)

Go Back Send

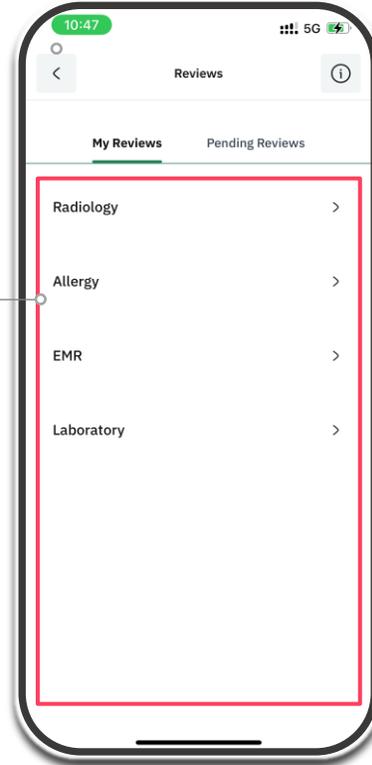
(3)

5. Personal Profile

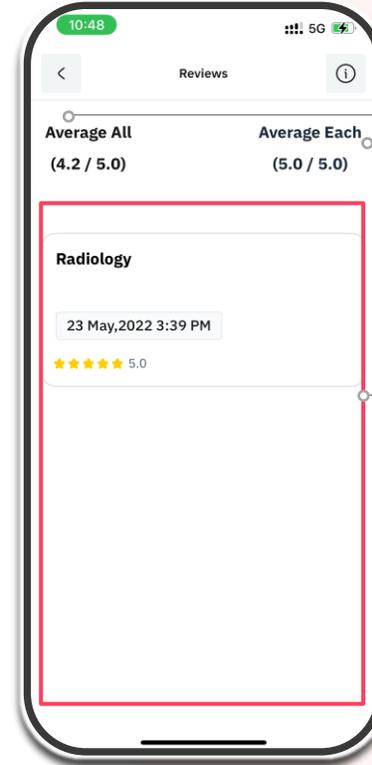
5.6.1 My Reviews



View all my reviews on the previously provided services



(1)



(2)

Average rating for all the reviews on the selected category

Average rating for each review on the selected category

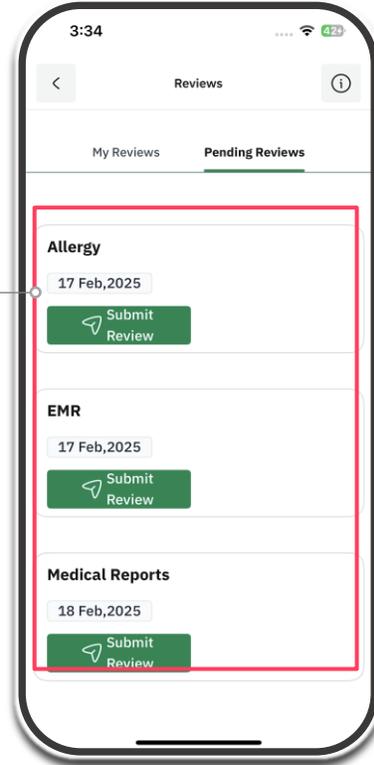
View all the reviews details

5. Personal Profile

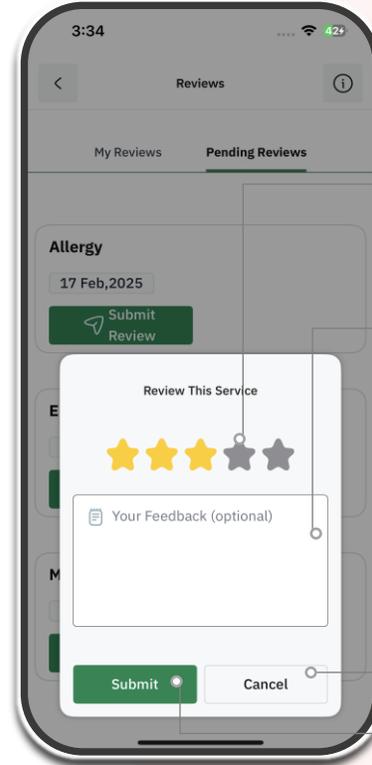
5.6.2 Pending Reviews



View all the pending reviews



(1)



(2)

Review the service

Write any comments

Submit the review

Cancel button

5. Personal Profile

5.7.1 Exercise

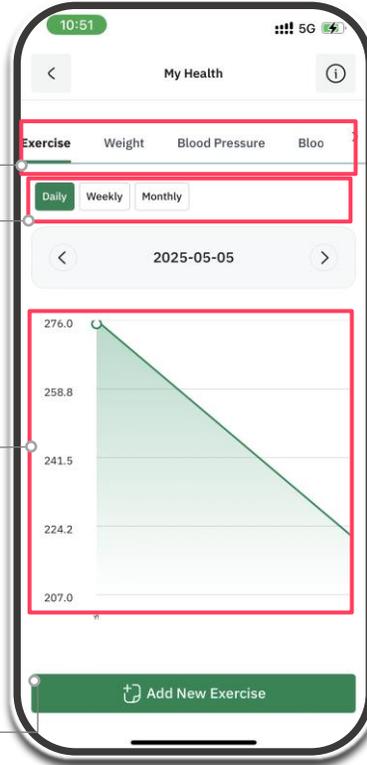


Search for exercise, weight, blood pressure, blood sugar, heart rate and blood oxygen

Daily, weekly or monthly calorie intake

Consumed calories log will be shown in a graph for a specific period of time

Enter exercise details, and after entering the exercise type, duration and start time, the Calories will be automatically calculated



(1)

Search for exercise, weight, blood pressure, blood sugar, heart rate and blood oxygen

Daily, weekly or monthly calorie intake

Consumed calories log will be shown in a table for a specific dates

Enter exercise details, and after entering the exercise type, duration and start time, the Calories will be automatically calculated

Consumption	Exercise	Start Time
276	Walking(Strongly)	05 May,2025 10:16:17
207	Walking(Weakly)	05 May,2025 10:56:22

(2)

5. Personal Profile

5.7.2 Weight

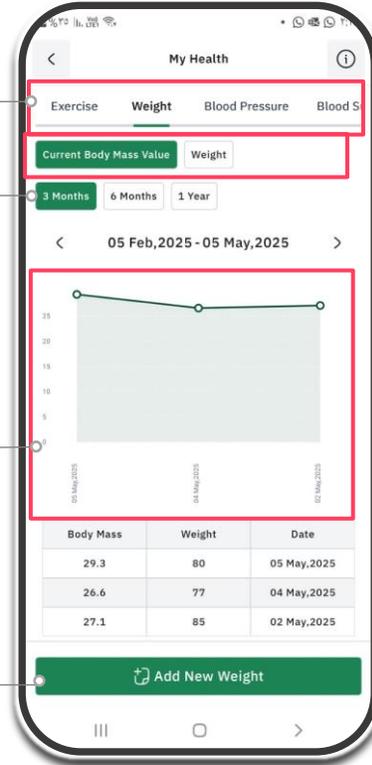


Search for exercise, weight, blood pressure, blood sugar, heart rate and blood oxygen

Weight and BMI log will be available for 3 months, 6 months, or 1 year

Weight and BMI log will be shown in a graph for a specific period of time

Enter your weight, height and Body mass Will be calculated



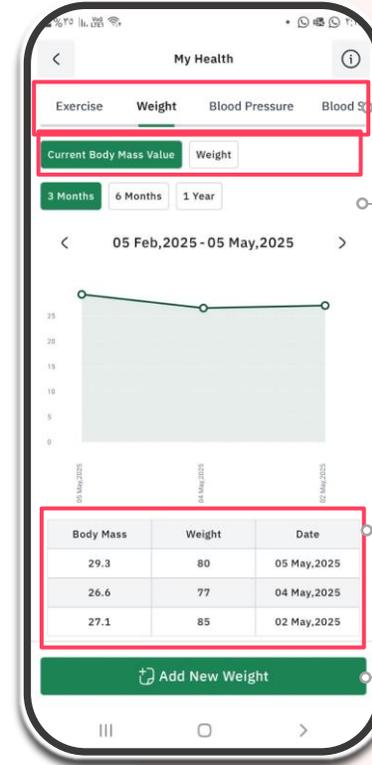
(1)

Search for exercise, weight, blood pressure, blood sugar, heart rate and blood oxygen

Weight and BMI log will be available for 3 months, 6 months, or 1 year

Weight and BMI log will be shown in a table for a specific period of time

Enter your weight, height and Body mass Will be calculated



(2)

5. Personal Profile

5.7.3 Blood Pressure

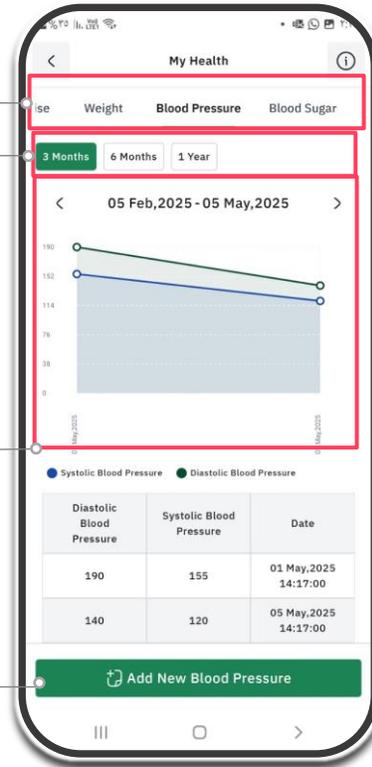


Search for exercise, weight, blood pressure, blood sugar, heart rate and blood oxygen

Blood pressure log will be available for 3 months, 6 months, or 1 year

Blood pressure will be shown in a graph for a specific period of time

Enter your Systolic Blood Pressure, Diastolic Blood Pressure and Status



(1)

Search for exercise, weight, blood pressure, blood sugar, heart rate and blood oxygen

Blood pressure log will be available for 3 months, 6 months, or 1 year

Blood pressure will be shown in a table for a specific period of time

Enter your Systolic Blood Pressure, Diastolic Blood Pressure and Status



(2)

Note:

- In this service, you can allow your wearable device to log your health data in My health.

5. Personal Profile

5.7.4 Blood Sugar

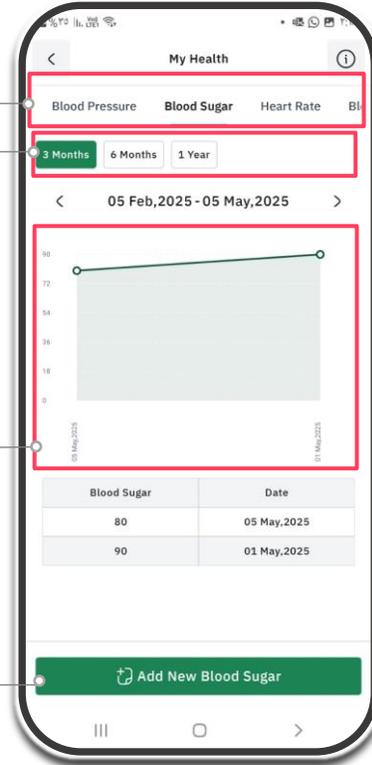


Search for exercise, weight, blood pressure, blood sugar, heart rate and blood oxygen

Blood Sugar log will be available for 3 months, 6 months, or 1 year

Blood Sugar will be shown in a graph for a specific period of time

Enter your Blood Sugar Level with date and time



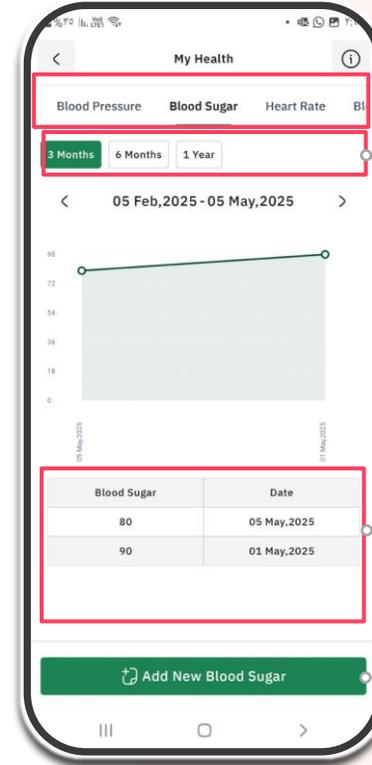
(1)

Search for exercise, weight, blood pressure, blood sugar, heart rate and blood oxygen

Blood Sugar log will be available for 3 months, 6 months, or 1 year

Blood Sugar will be shown in a table for a specific period of time

Enter your Blood Sugar Level with date and time



(2)

5. Personal Profile

5.7.5 Blood Oxygen

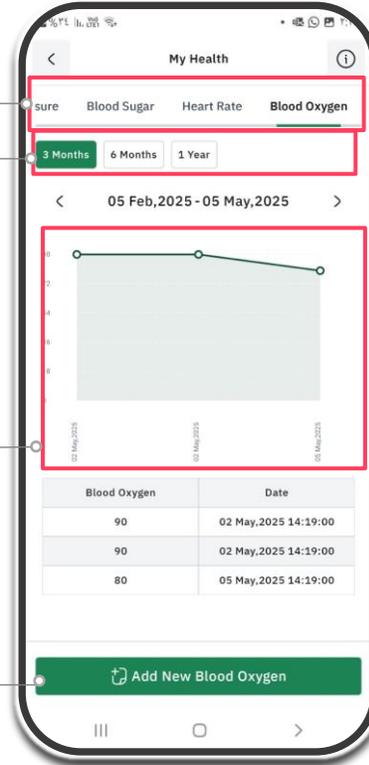


Search for exercise, weight, blood pressure, blood sugar, heart rate and blood oxygen

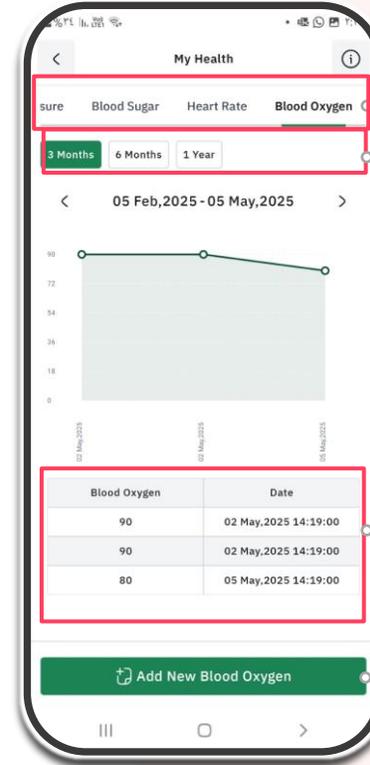
Blood oxygen log will be available for 3 months, 6 months, or 1 year

Blood Oxygen will be shown in a graph for a specific period of time

Enter your Blood Oxygen percentage



(1)



(2)

Search for exercise, weight, blood pressure, blood sugar, heart rate and blood oxygen

Blood oxygen log will be available for 3 months, 6 months, or 1 year

Blood Oxygen will be shown in a table for a specific period of time

Enter your Blood Oxygen percentage

Note:

- In this service, you can allow your wearable device to log your health data in My health.

5. Personal Profile

5.7.6 Heart Rate

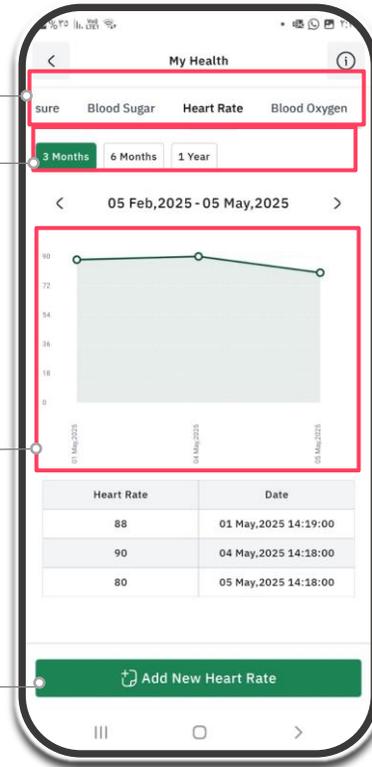


Search for exercise, weight, blood pressure, blood sugar, heart rate and blood oxygen

Heart rate log will be available for 3 months, 6 months, or 1 year

Heart rate will be shown in a graph for a specific period of time

Enter your heart rate



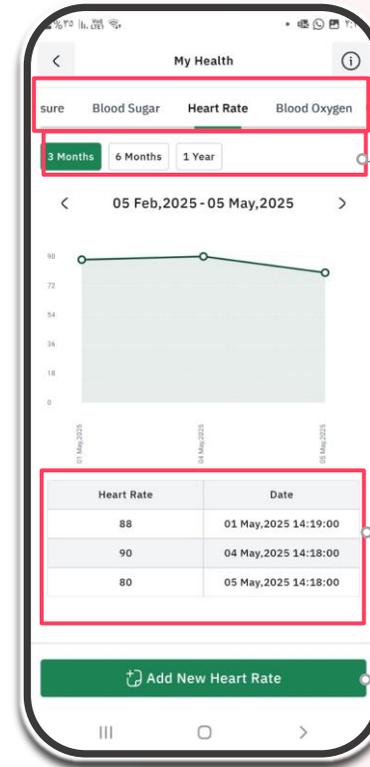
(1)

Search for exercise, weight, blood pressure, blood sugar, heart rate and blood oxygen

Heart rate log will be available for 3 months, 6 months, or 1 year

Heart rate will be shown in a table for a specific period of time

Enter your heart rate



(2)

Note:

- In this service, you can allow your wearable device to log your health data in My health.

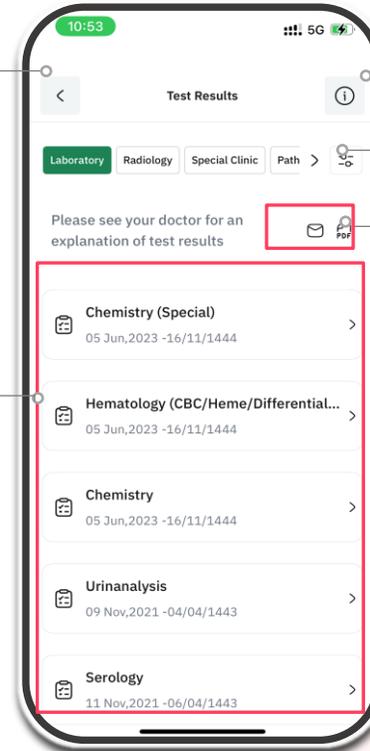
6. Test Result

6.1 Laboratory



Go back to the previous page

Review the log of tests analysis based on the specific research criteria



Additional info

Search the log of tests history

Review laboratory test results as a PDF document based on the specified search result and send all test results to the e-mail

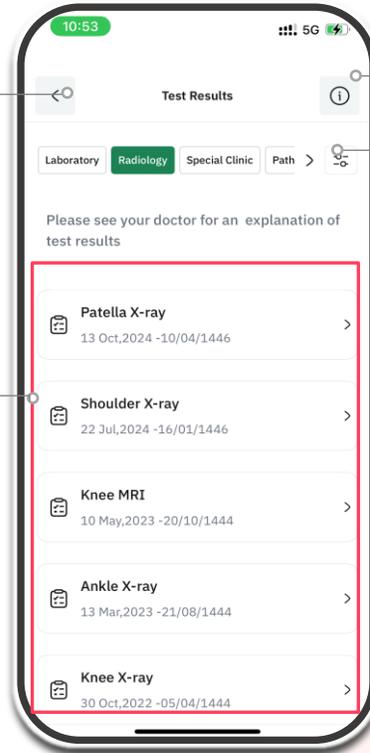
6. Test Result

6.2 Radiology



Go back to the previous page

Review Radiology results based on the specific research criteria

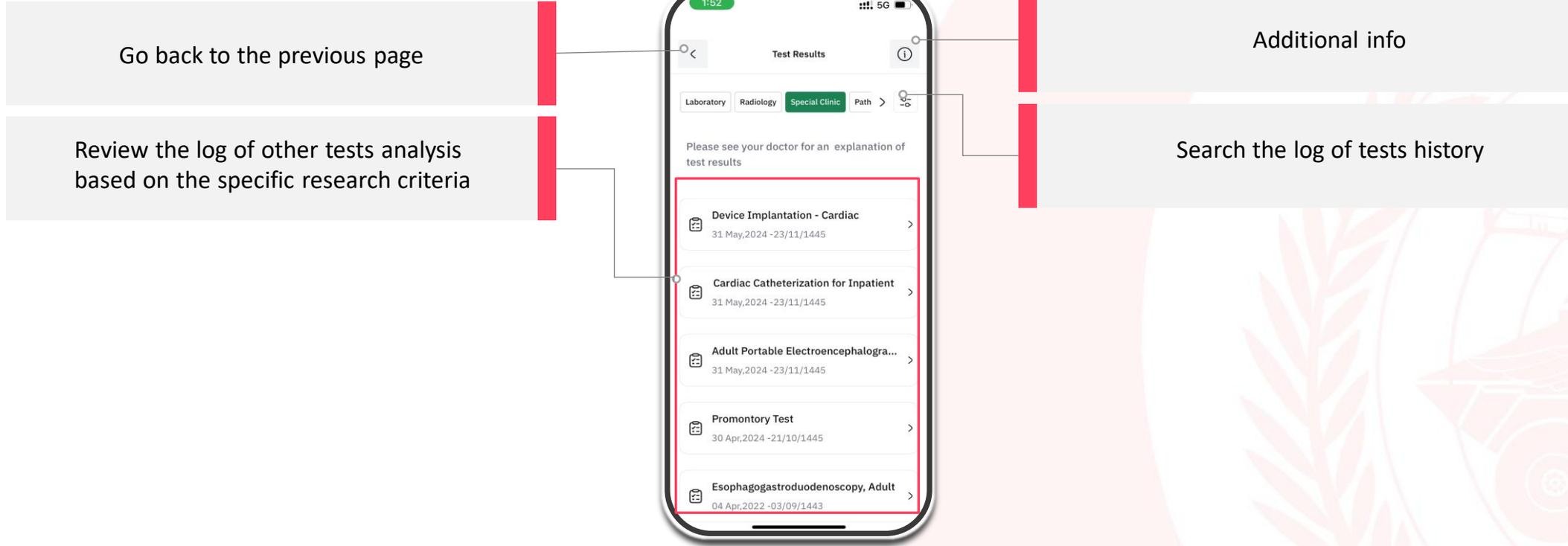


Additional info

Search the log of tests history

6. Test Result

6.3 Special Clinic



Note:

- This feature enable you to view the results of Special clinics (other exams), such as ECG, brain, etc.

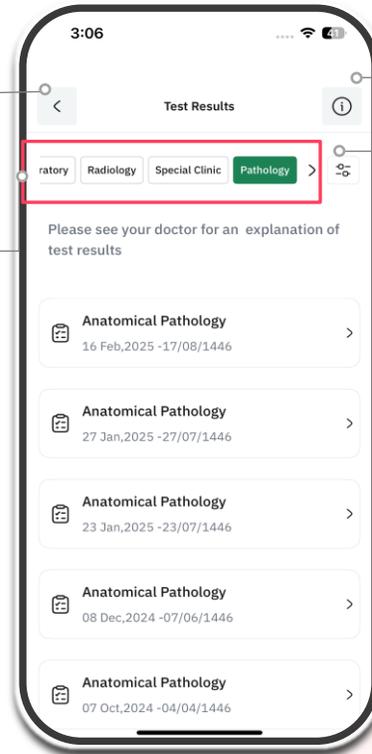
6. Test Result

6.4 Pathology



Go back to the previous page

Review the log of other tests analysis based on the specific research criteria



Additional info

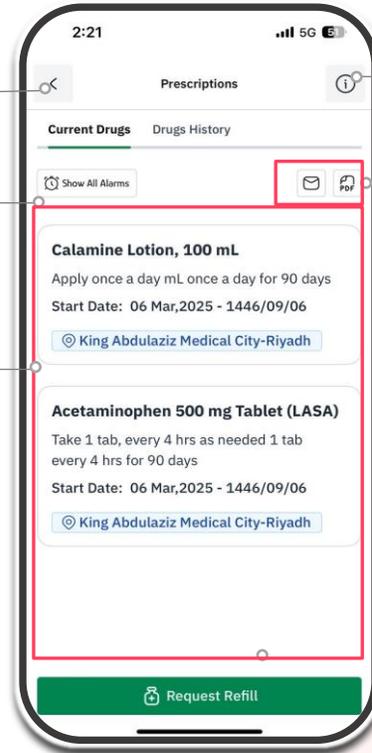
Search the log of tests history

7. Prescriptions

7.1 Current Drugs



- Go back to the previous page
- Show currently added medication alarms.
- Review the list of current prescriptions.



- Additional info
- Export a report of current prescriptions to Email or PDF

7. Prescriptions

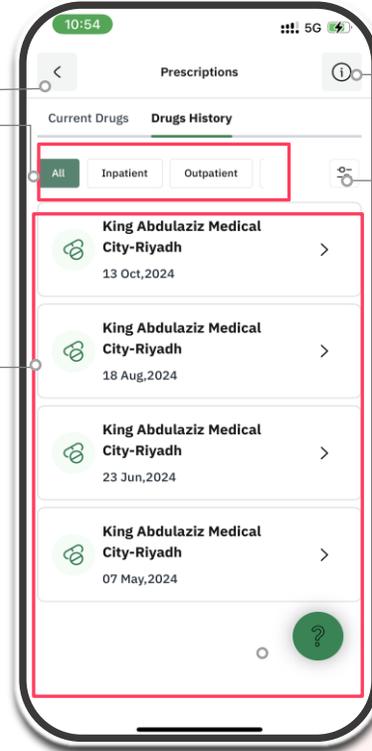
7.2 Drugs History



Go back to the previous page

Select a visit type to search for prescriptions under a specific visit. You can select: Outpatient, Inpatient, or emergency.

View previous prescriptions, clicking on the box enables you to see more details of the prescription.

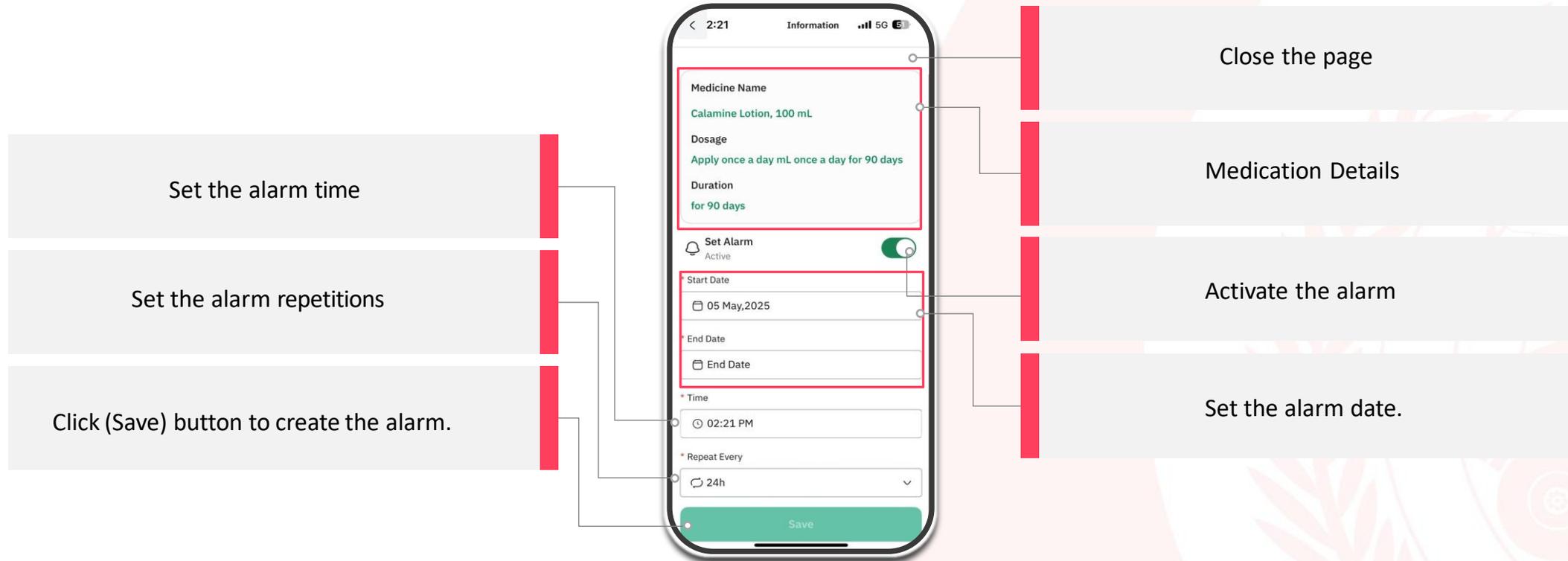


Additional info

Search the log of drugs history

7. Prescriptions

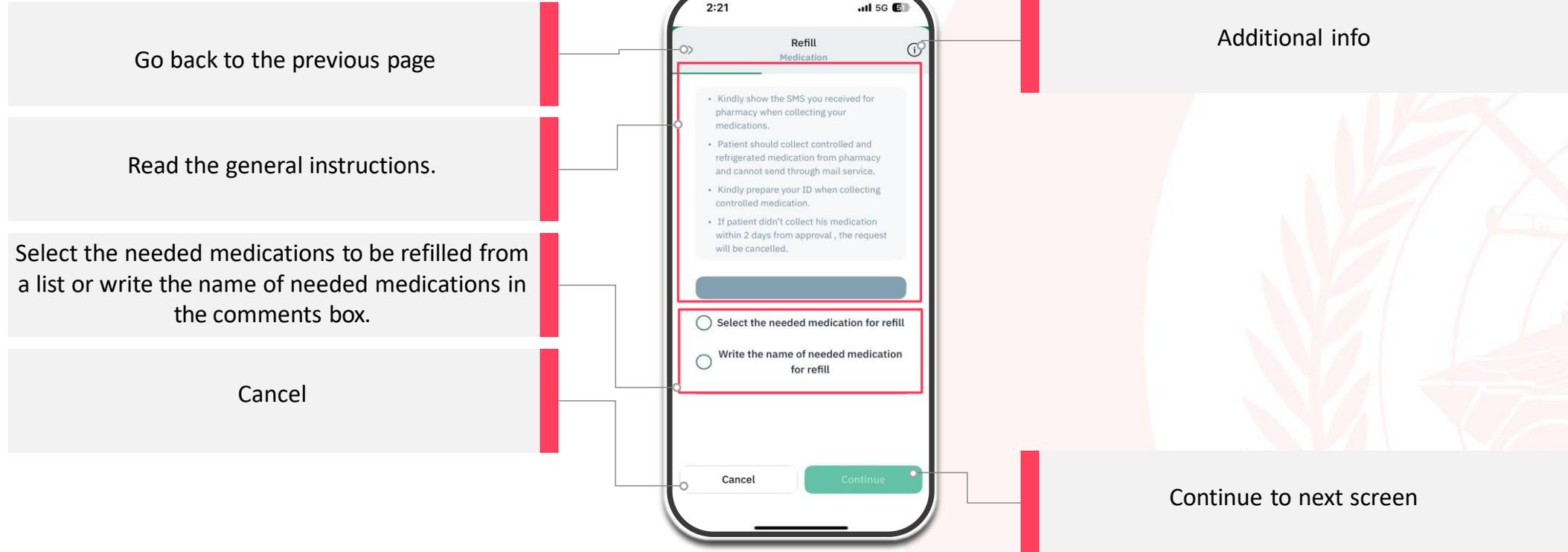
7.3 Alarms



7. Prescriptions



7-4 Medication Refill

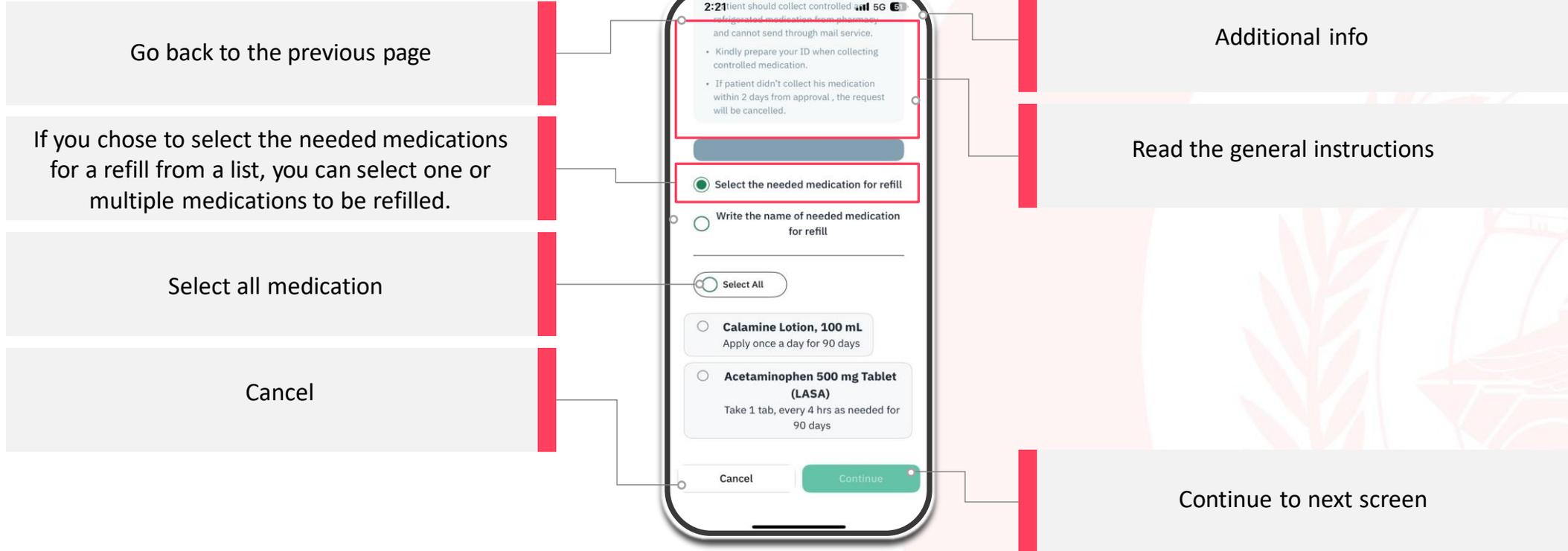


Note:

- Medication Refill request opens only if there is an active refill.

7. Prescriptions

7-4 Medication Refill



7. Prescriptions

7-4 Medication Refill

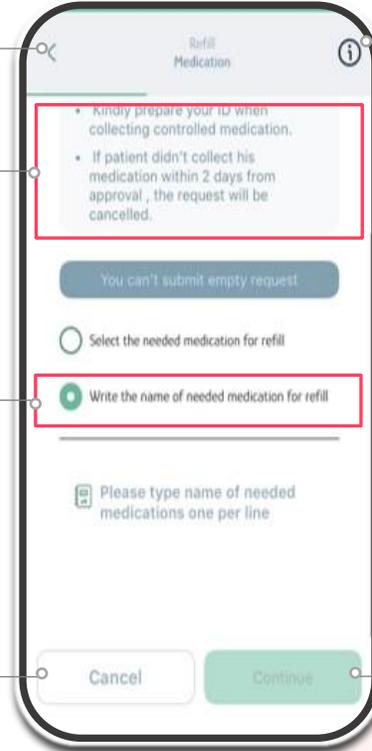


Go back to the previous page

Read the general instructions

If you choose to write the name of the medication you can write the name of one or more medications to request refilling in the comment box.

Cancel

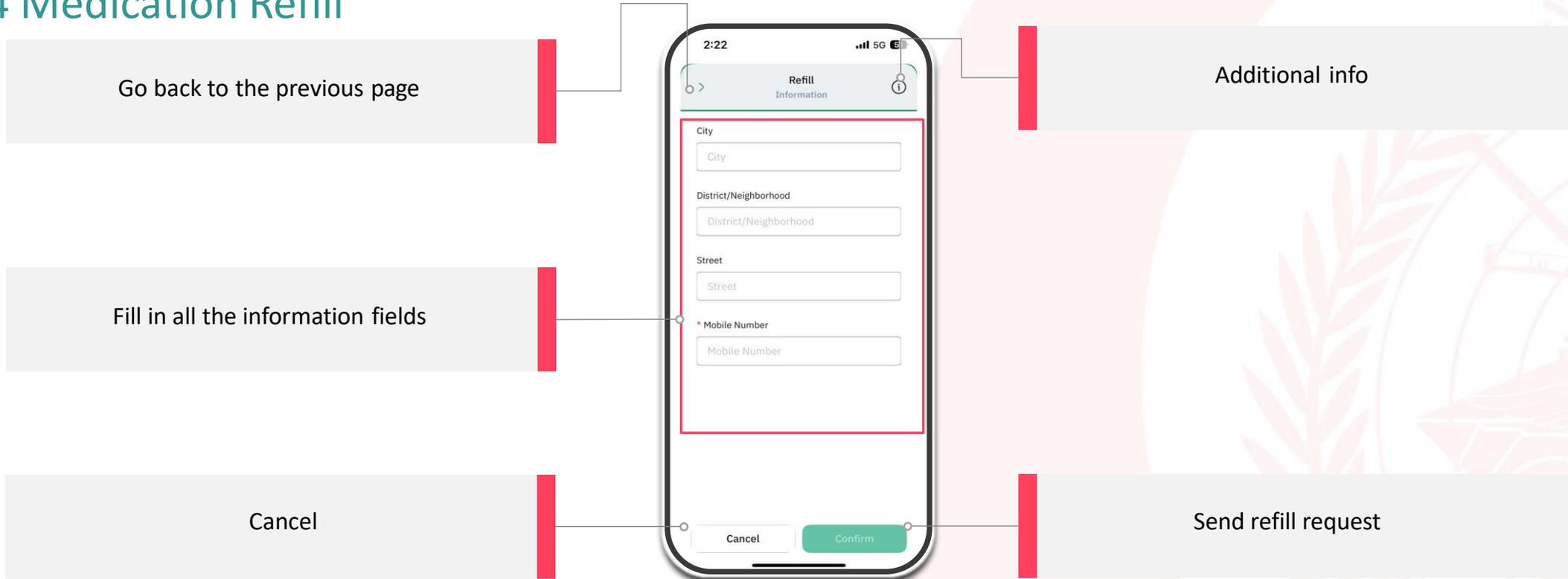


Additional info

Continue to next screen

7. Prescriptions

7-4 Medication Refill



8. Home Health Care

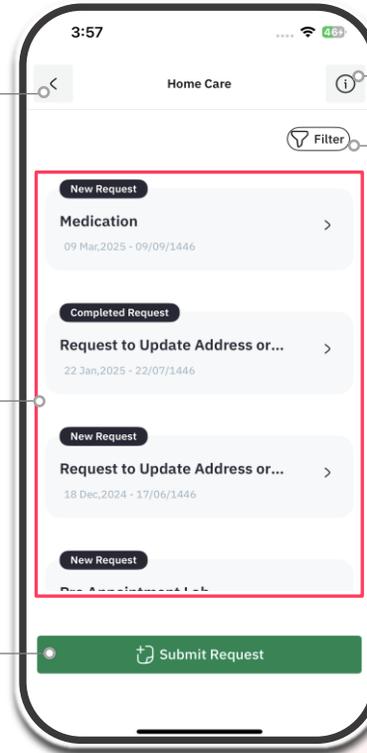


8.1 Home Health Care

Go back to the previous page

View all the log of requests

Click to submit a new request



Additional info

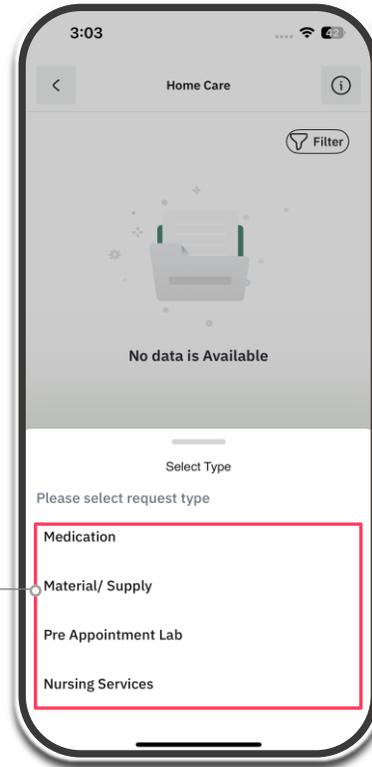
Search the log for previous requests

Note:

- This feature is only available for patients already registered in the Home Health Care Service.

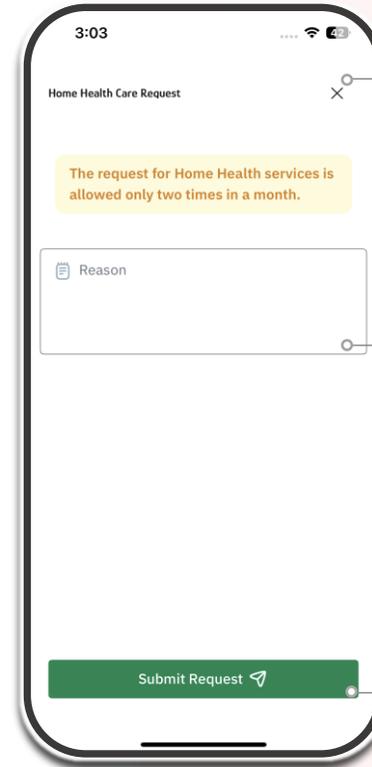
8. Home Health Care

8.2 Home Health Care Request



Select request type

(1)



Close the page

Write request reason

Submit

(2)

Note:

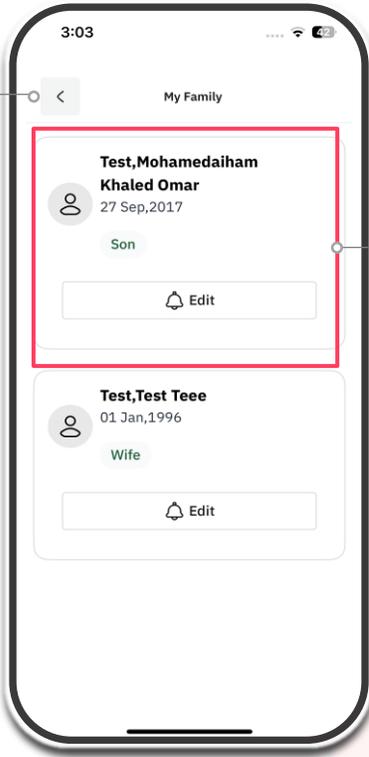
- You can send 1 request every 14 days.
- Your request will be under process.



9. Group management

9.1 Dependents List

Go back to the previous page



View the list of family members

Note:

- In order to use this feature, your medical file must be fully updated {mobile number and Family Registry Number in the Registration Department.

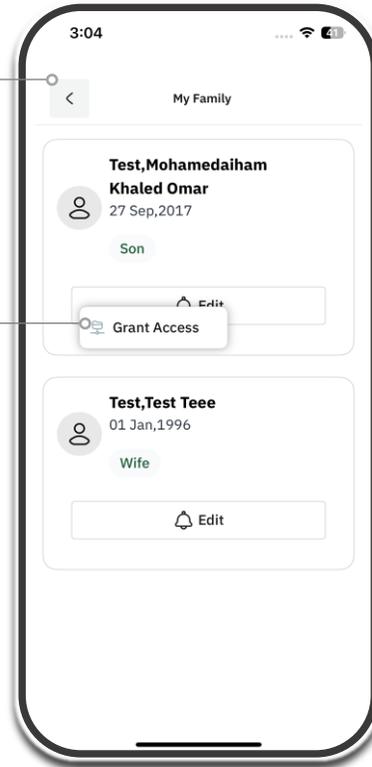
9. Group management

9.2 Grant Access

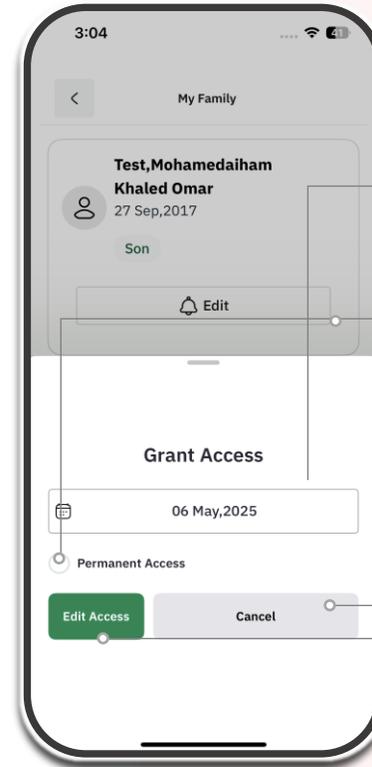


Go back to the previous page

Grant an access privilege to the name mentioned so that s/he can access your medical file



(1)



(2)

Determine the validity period

Give permanent validity

Save and activate this validity

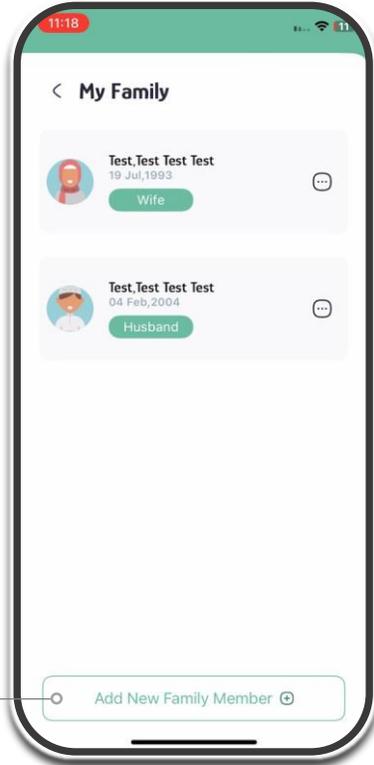
Cancel the process

9. Group management

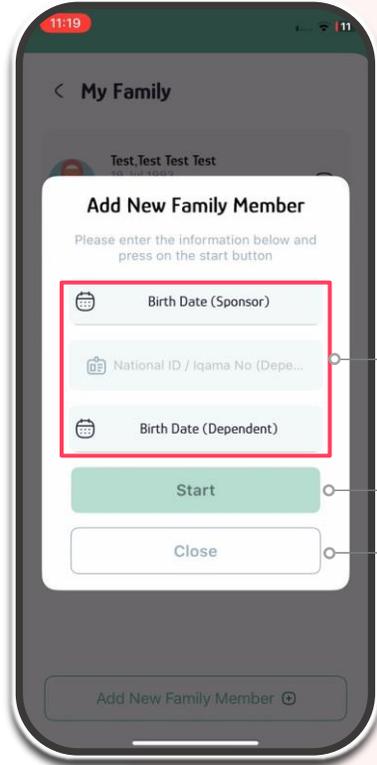
9.3 Add New Family Member



Add new family member



(1)



(2)

- Enter the sponsor DOB, dependent National ID/ Iqama number, and dependent DOB
- Confirm
- Close button

10. Treatment Eligibility

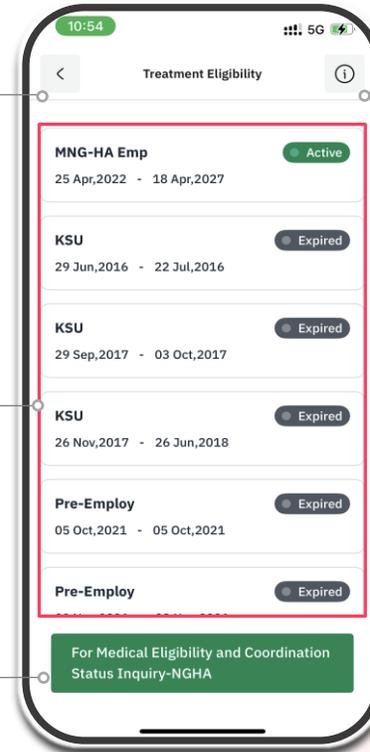
10.1 Eligibility



Go back to the previous page

Displays All types of eligibility available to you and their validity period

To Inquire about a previous request in the Eligibility Department



Additional info

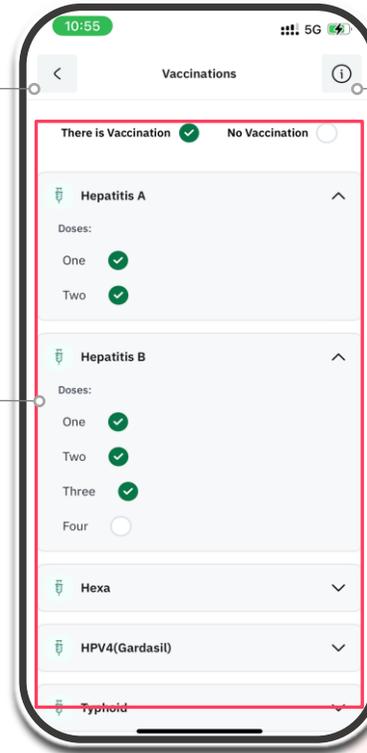
11. Vaccination

11.1 Vaccination Record



Go back to the previous page

This section contains a detailed list of vaccination information.

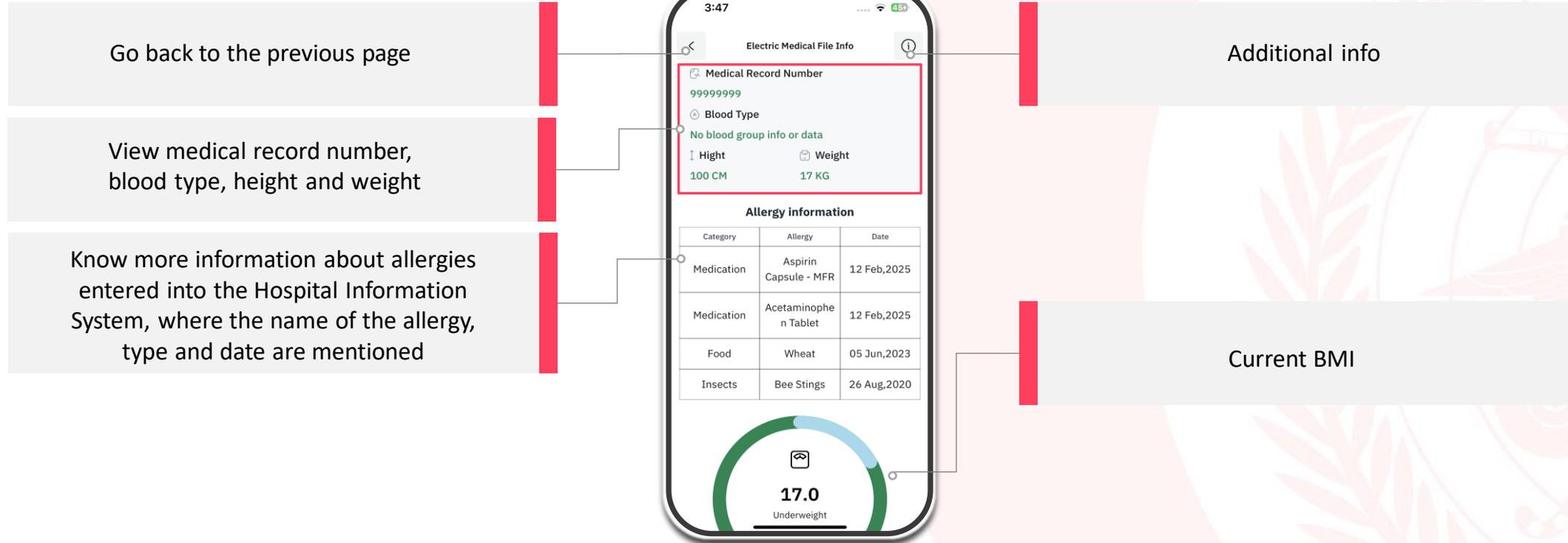


Additional info

12. Electronic Medical Record



12.1 Electronic Medical Record Review



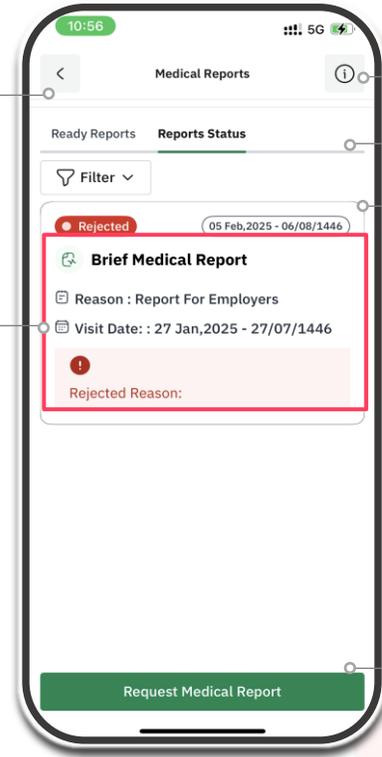
13. Medical Reports

13.1 Reports Status



Go back to the previous page

View the request details



Additional info

Viewing Medical Reports requests status

Search the log of requested medical reports

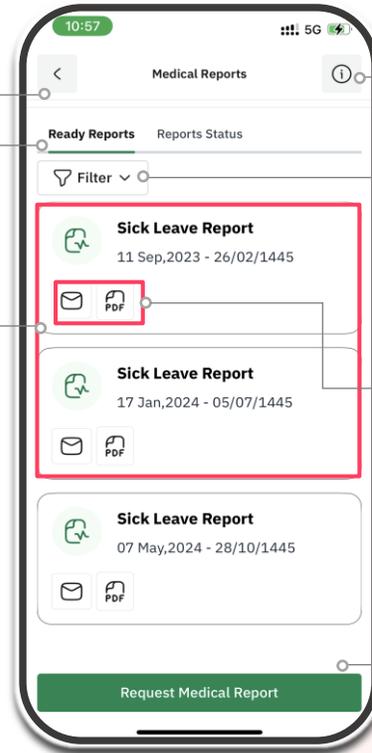
Request a new medical report

13. Medical Reports

13.2 Ready Reports



- Go back to the previous page
- Viewing completed medical reports
- View the list of ready reports



- Additional info
- Search the log of ready medical reports
- You can review reports as a PDF document and send it to your registered e-mail in your profile
- Request a new medical report

13. Medical Reports

13.3 Request Medical Report



Additional info

Go back to the previous page

Request a new medical report

The screenshot shows a mobile app interface titled 'Medical Reports'. At the top, there are tabs for 'Ready Reports' and 'Reports Status'. Below this is a 'Filter' dropdown. The main content area displays three 'Sick Leave Report' entries, each with a date range (e.g., '11 Sep,2023 - 26/02/1445') and icons for email and PDF. At the bottom, there is a green button labeled 'Request Medical Report'. Red lines connect the text boxes on the left to the corresponding UI elements in the screenshot.

Note:

- Only visits within last 6 months will be displayed here.
- You can track your request from Medical Report Request Status.

Close the page

Select the visit that you want a report for

Select Medical Report type

(1)

(2)

(3)

The three screenshots illustrate the steps to request a medical report. Screenshot (1) shows the 'Medical Report Request' screen with a list of visits from King Abdulaziz Medical City - Riyadh. A red box highlights the first visit (10 Feb, 2025) with 'Dental Hygiene KADC' and 'Outpatient' status. Screenshot (2) shows the same visit selected, with a red box around the visit details. Screenshot (3) shows a 'Select Type' dialog box with two options: 'Report For Employers' (selected with a green dot) and 'Report For Social Security And Disabilities Beneficiaries'. A red box highlights the dialog box, and a red line connects it to the text 'Select Medical Report type'. The number '(1)' is centered above the screenshots, and '(2)' and '(3)' are centered below each respective screenshot. Red lines connect the text boxes on the left to the corresponding UI elements in the screenshots.

13. Medical Reports

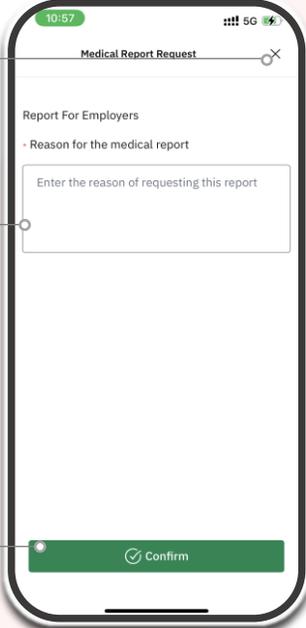
13.3 Request Medical Report



Close the page

Type the reason of the request

Submit the request



Note:

- Only visits within last 6 months will be displayed here.
- You can track your request from Medical Report Request Status.

Read the declaration and then accept it

Confirm that you read and understood the declaration

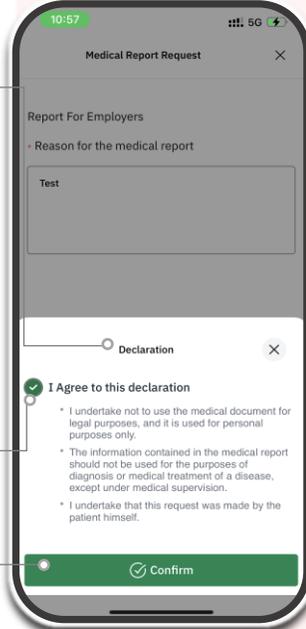
Cancel button

The request is submitted successfully

(4)

(5)

(6)



14. Education

14.1 Education



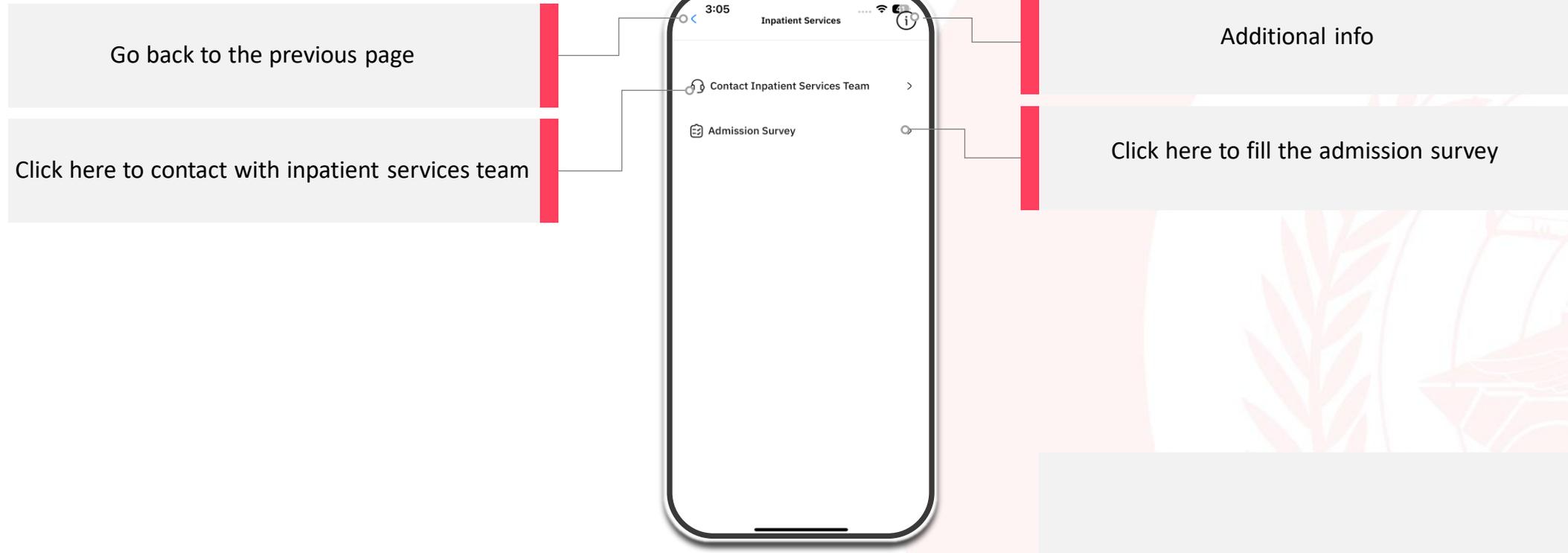
Note:

- King Abdullah Bin Abdulaziz Arabic Health Encyclopedia will be displayed.

15. Inpatient Services



15.1 Inpatient Services



Note:

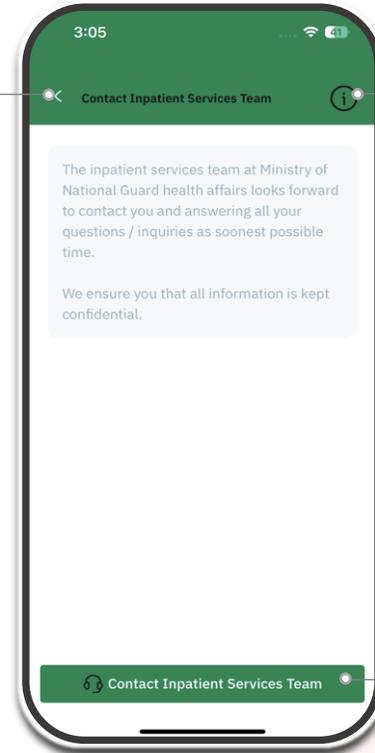
- Through this service you can fill the admission evaluation and contact with inpatient services team.
- This service is available for inpatients only
- This service is available from the date of admission until 24 after discharge.

15. Inpatient Services



15.2 Contact inpatient services team

Go back to the previous page



Additional info

Click to start the conversation

Note:

- This service is available for inpatients only
- This service is available from the date of admission until 24 after discharge

16. Preventive Tests



16.1 Preventive Tests

Go back to the previous page

Information about tests that interest you according to your age

Customized recommended preventive tests

Additional info

Test Name	إسم الاختبار
CBC	فحص صورة دم كاملة
Check for Depression in Adults	الكشف عن مرض الاكتئاب
DT adult vaccine	تطعيم بمصل ضد الدفتريا و التيتانوس
Encourage Exercise	تفعيل النشاط الرياضي
Encourage Healthy Diets	تفعيل اختيار الغذاء الصحي
Encourage Quit Smoking	تفعيل وقف التدخين

Note:

- The “World Health Organization (WHO)” recommends patients do these preventive tests based on the patient (age group and gender).
- Note that you may have already done these tests before and you do not need to do them again or visit the doctor, so please check your test results inbox in your MNGHA Care application and you could still discuss your future need with your doctor.