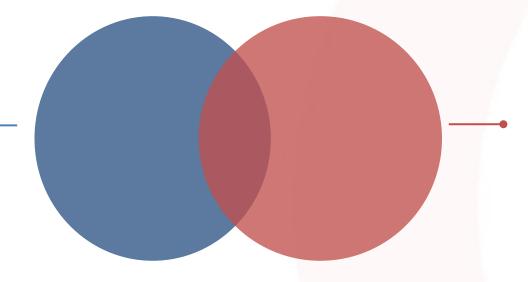


# Results of consultation on key Services Added to the website

#### **Expected effect**

highlight the most important services added to the website will have positive impacts on the quality of service provided and will help to better understand beneficiaries' needs and expectations, which will enable us to provide more efficient and effective care.



#### The Target

The consultation aims to highlight the most important services added to the website by sharing the opinions and advice of general beneficiaries from community members.



## Results

What is the key Services Added to the website?



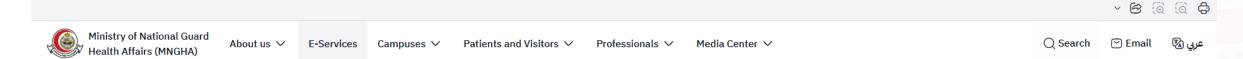


## Results and impact

MNGHA is working on improving the digital user experience on the website. Based on the results of the consultation, Find a Physician service has been redesigned and launched, with new features added to enhance the user experience.

To access the service <u>Click Here</u>





Home > E-Services > Service Details

#### Find a Physician

Start the service

The service providing search engine for physicians who worked in MNGHA and the visitors can view physician profile in details.

⊘ Service Level Agreement

Required Documents

- Visit MNGHA Website
- From main menu select Professionals then Find MNGHA Professionals
- Get a list of Physician names with details. There are search keys by name, region, specialty, and department

🔊 Arabic and English

Citizen, Government sector, Private

Service language

Target audience

( Immediately Service duration

sector

( MNGHA Portal Service channels

Free Service cost

FAQ

☑ FAQ

Service release date: 2/11/2021

**User Manual** 

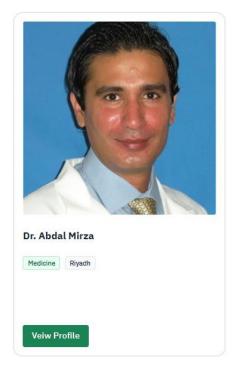
#### **Service Evaluation**





Home > Professionals > Find MNGHA Professionals

#### **Find MNGHA Professionals**





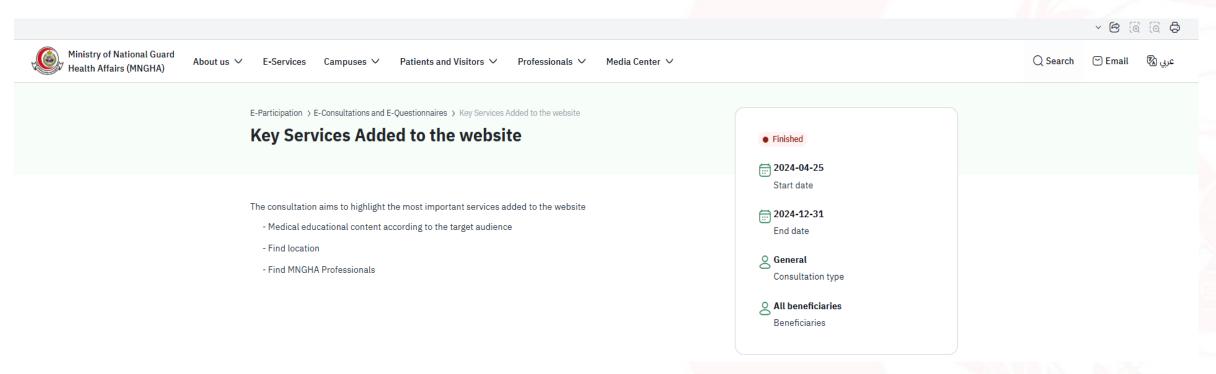
Physician Nar	ne	
First Name	or Last Name	
Specialty		
Specialty o	r SubSpecialty	
Department		
Type a Dep	artment	
Region		
Select Region		~
Search	Reset	





### Consultation

To access key Services Added to the website consultation Click Here.





## Thank you

