





# Develop virtual sign language interpreter service

#### **Consultation Date:**

2025/07/01

to

2025/08/01



### Consultation Summary

### Overview of the Consultation

01

the consultation on Develop virtual sign language interpreter service aims to better understand the needs of the community to meet the aspirations of beneficiaries more efficiently.



**Objectives of the Consultation** 

02

The consultation aims to develop virtual sign language interpreter service by sharing the opinions and advice of general beneficiaries from community members.

#### M

**Beneficiary Category** 

03

- ✓ Citizens
- ✓ Resident / Visitor
- ✓ Business
- ✓ Older people
- ✓ Woman
- ✓ Youth
- ✓ People with disabilities





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# **Consultation Period – Participation Channel**

Indicates the project start and end dates, along with the channel of project launch



Consultation Participation
Channel

Ministry of National Guard Health Affairs



**Project Start and End Period** 

2025/07/01 2025/08/01





# Proposed Options



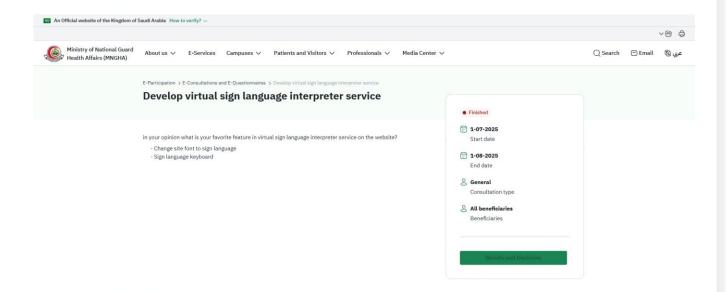
Proposed options for the consultation

Change site font to

sign language

02

Sign language keyboard









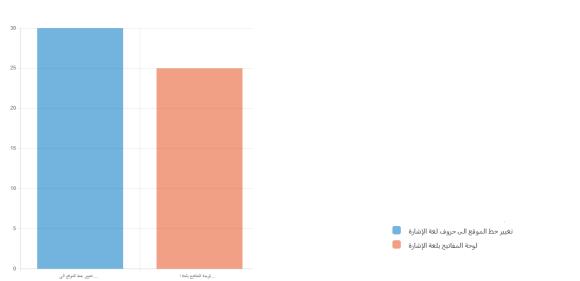
# **Submissions Analysis**





برأيك ماهي الميزة المفضلة لديك في خدمة المترجم الافتراضي للغة الإشارة على الموقع الإلكتروني؟











# **Analysis of Contributions Based on Decisions** (1/2)

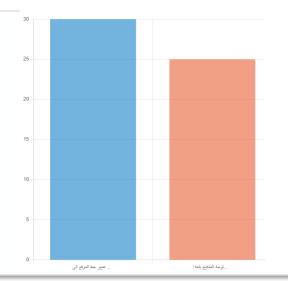
#### Present the general trends of participants' opinions

برأيك ماهي الميزة المفضلة لديك في خدمة المترجم الافتراضي للغة الإشارة على الموقع الإلكتروني؟

الإجابة	العدد
تغيير خط الموقع الى حروف لغة الإشارة	30
لوحة المفاتيح بلغة الإشارة	25

01

The results of the consultation regarding the preferred feature for beneficiaries of the Virtual Sign Language Interpreter service indicated that the most preferred option was the ability to change site font to sign language, with a percentage of 54.55%, followed by the provision of a sign language keyboard, with a percentage of 45.45%.











# **Analysis of Contributions Based on Decisions** (1/2)

Present the general trends of participants' opinions

01

54.55%

Change site font to sign language

45.45%

Sign language keyboard



#### **Recommendations & Decisions**

The virtual sign language interpreter service is being enhanced with new features designed to improve accessibility for individuals with disabilities, ensuring a more inclusive, seamless, and user-friendly experience. These enhancements include:

- Change site font to sign language
- Sign language keyboard







# **Analysis of Contributions Based on Decisions** (2/2)

Present the general trends of participants' opinions

03 04 **Linking the Decision to Implementation** the Final Decision **Timeline** The virtual sign language interpreter service is being enhanced with new designed improve features to 2025/08/03 2025/08/07 2025/08/17 accessibility for individuals with disabilities, ensuring a more inclusive, Collect and analyze data Based on the results and The new features have been seamless, and user-friendly experience. analysis work has begun to add implemented to the website. These enhancements include: the new features. Change site font to sign language



Sign language keyboard



### Results and Decisions

Based on beneficiaries' feedback and in reference to the consultation results on developing the Virtual Sign Language Interpreter service, new features have been implemented to the service with the aim of enhancing accessibility for persons with disabilities and providing a more comfortable, seamless, and inclusive user experience. These features include:

- Change site font to sign language
- Sign language keyboard

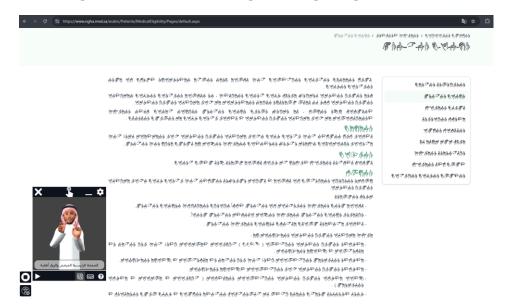




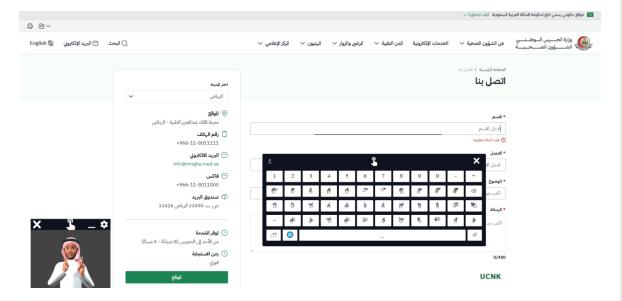
#### 5

### **Results and Decisions**

### Change site font to sign language



### Sign language keyboard









# Thank you